

# UiPath Assistant Web Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.5 Rev)



### Name of Product/Version: UiPath Assistant Web 2025.5.0

Report Date: May 29, 2025

**Product Description:** UiPath Assistant Web enables users to seamlessly run and monitor automations directly in UiPath Automation Cloud™.

Contact Information: Contact sales: https://www.uipath.com/company/contact-us

**Notes:** Specific user scenarios were tested to ensure critical user paths were included in the VPAT. All application content was not tested, but rather a crucial sampling of content was used for test cases.

**Evaluation Methods Used:** Software Test Process for WCAG 2.2 AA was used (based on Trusted Tester v5, WCAG 2.0 AA, WCAG 2.1 A-AA, WCAG 2.2 and Section 508 Software testing).

The following testing tools were used on a Windows 10 desktop and Chrome Browser: Accessibility Insights for Windows v1.1, Color Contrast Analyzer, NVDA v2024.1, Axe® accessibility testing tools: axe Auditor and the axe DEvTools browser extension and external keyboard.

Testing was performed by Certified Professional in Accessibility Core Competencies from Deque.

### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 Report	(Yes)

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

#### WCAG 2.x Report

Tables 1 and 2 also document conformance with Revised Section 508:

Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing



• Chapter 6 – 602.3 Electronic Support Documentation

Notes: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.



# **Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to:  ■ Revised Section 508  ■ 501 (Web)(Software)  ■ 504.2 (Authoring Tool)  ■ 602.3 (Support Docs)  ■ EN 301 549	Web: Partially Supports	<ul> <li>The Pending progress icon information is missing alternative text in the "deque test automation: Jobs tab" screen.</li> <li>Error image missing alternative text in the "Andu0365 automation Error" screen.</li> </ul>
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
1.2.2 Captions (Prerecorded) (Level A)  Also applies to:  ■ Revised Section 508  ■ 501 (Web)(Software)  ■ 504.2 (Authoring Tool)  ■ 602.3 (Support Docs)  ■ EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
1.3.1 Info and Relationships (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Partially Supports	<ul> <li>The texts "Advanced settings" and "Troubleshooting" are visually presented as headings but are not marked up as such in the "Autopilot settings" screen.</li> <li>The text labels for collapsible panels under "Advanced settings" are incorrectly marked up as headings in the "Autopilot settings" screen.</li> <li>"Get Outlook emails" text is missing heading markup in the Get Outlook Email Run Status screen.</li> <li>A &lt; i&gt; element labeled "Today" is not contained within a parent <ul> <li>u &gt; or <ol> <li>in the "New chat window" screen.</li> </ol></li></ul> </li> <li>Headings in the Get Outlook Email form are out of order in the "Get Outlook Email form" screen.</li> <li>Job details text missing heading markup in the "Deque test automation: History tab" screen.</li> <li>Trigger notification text is missing the heading markup on the "Notification menu" screen.</li> <li>"UiPath error" text missing heading markup in the "Assistant dashboard" screen.</li> </ul>
1.3.2 Meaningful Sequence (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Supports	When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.
1.3.3 Sensory Characteristics (Level A)	Web: Not Applicable	The criterion is not relevant to the product.



Criteria	Conformance Level	Remarks and Explanations
<ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>EN 301 549</li> </ul>		
1.4.1 Use of Color (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Partially Supports	Email folder and To email folder form fields error relayed on color to indicate required field in the "Misconfiguration Error Connections: Configure tab" screen.
1.4.2 Audio Control (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
2.1.1 Keyboard (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Partially Supports	<ul> <li>The scroll to bottom button is not keyboard accessible in the "Get Outlook email run status" screen.</li> <li>Shift+esc shortcut keys conflict with existing browser and screen reader shortcut keys in the "Assistant dashboard" screen.</li> <li>Vertical resizable draggable control uses device-dependent event handlers in the "Assistant dashboard" screen.</li> </ul>
2.1.2 No Keyboard Trap (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Supports	There are no keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: • EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
2.2.1 Timing Adjustable (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Partially Supports	The unsupported file format alert disappears automatically in the "chat conversation" screen.
2.2.2 Pause, Stop, Hide (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Supports	For any moving, blinking or scrolling information, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and for any auto-updating information, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)	Web: Not Applicable	The criterion is not relevant to the product.



Criteria	Conformance Level	Remarks and Explanations
<ul><li>602.3 (Support Docs)</li><li>EN 301 549</li></ul>		
2.4.1 Bypass Blocks (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Supports	A mechanism is available to bypass blocks of content that are repeated on multiple web pages.
2.4.2 Page Titled (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Partially Supports	<ul> <li>The UiPath Assistant page title is not descriptive in the "New chat window" screen.</li> <li>The assistant dashboard page title is not descriptive in the "Assistant dashboard" screen.</li> </ul>
2.4.3 Focus Order (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Partially Supports	<ul> <li>Unsupported file format alert, the focus order is not logical in the "Chat conversation" screen.</li> <li>The hidden Launchpad edit name form field receives focus in the "Assistant dashboard" screen.</li> <li>Hidden dashboard elements receive focus in the "Preference menu: General" screen.</li> <li>Keyboard focus is not placed on the opened "Added to the favorites" modal in the "Assistant dashboard" screen.</li> <li>The automation details modal is closed and the focus is not returned to the triggering element in the "Assistant dashboard" screen.</li> </ul>
2.4.4 Link Purpose (In Context) (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Supports	The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context.
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: • EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
<ul><li>2.5.2 Pointer Cancellation (Level A 2.1 only)</li><li>Also applies to:</li><li>EN 301 549</li></ul>	Web: Supports	All functionality that can be operated using a single pointer either has no down event, the ability to abort or undo, up reversal, or is essential.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: • EN 301 549	Web: Partially Supports	<ul> <li>Accessible name for the Microsoft Outlook 365 connection field does not match the visible label text in the "Get Outlook Email form" screen.</li> <li>Accessible name for the month/year button does not contain the visible label text in "Get outlook Email form" screen.</li> <li>Trigger notification menu options accessible name has interspersed words in the "Notification menu" screen.</li> <li>UiPath assistant logo has interspersed words in the "Notification menu" screen.</li> <li>Microsoft outlook connection form field accessible name does not contain visible label in the "Misconfiguration Error Connections: Configure tab" screen.</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
		<ul> <li>"Unicorn.quick.tutorial" button names and accessible names are not matched in the "Assistant dashboard" screen.</li> </ul>
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: • EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
3.1.1 Language of Page (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Supports	The default human language of each web page can be programmatically determined.
3.2.1 On Focus (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Supports	When any component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A)  Also applies to:  ■ Revised Section 508  □ 501 (Web)(Software)  □ 504.2 (Authoring Tool)  □ 602.3 (Support Docs)  ■ EN 301 549	Web: Supports	Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.
3.2.6 Consistent Help (Level A 2.2 only) Does not apply to:  Revised Section 508  EN 301 549	Web: Supports	There is consistent help across all product pages and screens.
3.3.1 Error Identification (Level A) Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Partially Supports	Email folder and To email folder form fields missing text-based error messages in the "Misconfiguration Error Connections: Configure tab" screen.
3.3.2 Labels or Instructions (Level A) Also applies to:  • Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)  • EN 301 549	Web: Supports	Labels or instructions are provided when content requires user input.
4.1.1 Parsing (Level A)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Supports	In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.
<ul> <li>4.1.2 Name, Role, Value (Level A)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	"Help me write an email to a customer" and other interactive elements are improperly nested in the "New chat window" screen



Criteria	Conformance Level	Remarks and Explanations
• EN 301 549		<ul> <li>The selected state of the date picker element is not conveyed to screen reader users in the Get Outlook Email form screen.</li> <li>The aria-label attribute is used on a <div> element without a valid role attribute in the "New chat window" screen.</div></li> <li>The History menu button is missing an expand/collapse state in the "New chat window" screen.</li> <li>For all form fields div elements aria-label is applied with no valid role attribute in the "Get outlook email" screen.</li> <li>The form field for Microsoft Outlook 365 connection is missing an accessible name in the "Get Outlook Email form" screen.</li> <li>Autopilot iframe is missing an accessible name in the "New chat window" screen.</li> <li>The pressed state of the "Create (3)" button is not communicated in the "New chat window" screen.</li> <li>Selected dates and time buttons are not communicated to screen reader users in the "Get Outlook Email form" screen.</li> <li>The root folder and other breadcrumb elements are missing the button role in the "Misconfiguration Error Connections: Configure tab" screen.</li> <li>Draft and other menu items are not properly marked in the "Misconfiguration Error Connections: Configure tab" screen.</li> <li>Install assistant button incorrectly nested in the "Assistant dashboard" screen.</li> <li>The jobs and history tabs count is incorrectly exposed in the "deque test automation: Jobs tab" screen.</li> <li>Microsoft outlook connection form field missing accessible name in the "Misconfiguration Error Connections: Configure tab" screen.</li> <li>Microsoft outlook connection form field missing accessible name in the "Misconfiguration Error Connections: Configure tab" screen.</li> <li>The exit preferences menu item is missing the button role in the "Preference menu" screen.</li> </ul>

# **Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
1.2.5 Audio Description (Prerecorded) (Level AA)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.



Criteria	Conformance Level	Remarks and Explanations
• EN 301 549		
1.3.4 Orientation (Level AA 2.1 only) Also applies to: • EN 301 549	Web: Supports	Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to:  • EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
1.4.3 Contrast (Minimum) (Level AA)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Partially Supports	<ul> <li>The "Create (3)" text lacks 4.5:1 in the "New chat window" screen.</li> <li>Key code labels and keywords are not meeting 4.5:1 in the "Bookmarklet code" screen.</li> <li>The supported file format instruction text lacks 4.5:1 in the "chat conversations" screen.</li> <li>The text "N/A" lacks a 4.5:1 contrast ratio in the "deque test automation: History tab" screen.</li> </ul>
1.4.4 Resize text (Level AA)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Partially Supports	<ul> <li>Content in the Get Outlook Emails section is lost or obscured at 200% zoom.</li> <li>Configure tab content is lost at 200% zoom in the "Misconfiguration Error Connections: Configure tab" screen.</li> </ul>
1.4.5 Images of Text (Level AA)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Supports	Text is used to convey information rather than images of text except for when a particular presentation of text is essential.
1.4.10 Reflow (Level AA 2.1 only) Also applies to:  • EN 301 549	Web: Does Not Support	When the screen size is zoomed up to 400%, content does not reflow without loss of functionality or content.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to:  • EN 301 549	Web: Partially Supports	<ul> <li>The upload file button lacks a 3:1 contrast ratio in the Chat conversations screen.</li> <li>The active tab color for "Create (3)" lacks 3:1 in the "New chat window" screen.</li> <li>The alert message close button focus indicator lacks 3:1 in the "Assistant dashboard" screen.</li> <li>The pending button-focused state lacks a 3:1 ratio in the "Deque test automation: History tab" screen.</li> </ul>
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: • EN 301 549	Web: Partially Supports	When text spacing is increased, the     "Troubleshooting" text in the Autopilot settings modal     overlaps with the description below it in the "Autopilot     settings" screen.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to:  • EN 301 549	Web: Partially Supports	Trigger notification menu options tooltip content is not dismissible in the "Notification menu" screen.
2.4.5 Multiple Ways (Level AA)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)	Web: Supports	More than one way is available to locate a web page within a set of web pages except where the web Page is the result of, or a step in, a process.



Criteria	Conformance Level	Remarks and Explanations
<ul> <li>602.3 (Support Docs)</li> <li>EN 301 549</li> </ul>		
2.4.6 Headings and Labels (Level AA)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Partially Supports	<ul> <li>The History menu button is not descriptive in the "New chat window" screen.</li> <li>Date picker buttons for "From" and "Until" fields have the same accessible name but perform different actions in the "Get Outlook Email form" screen.</li> <li>Multiple Edit and Delete buttons have the same name in the "New chat window" screen.</li> </ul>
2.4.7 Focus Visible (Level AA)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Supports	Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) Does not apply to:  Revised Section 508  EN 301 549	Web: Supports	<ul> <li>Focus is not obscured throughout the pages and screens of the products, as it meets the minimum contrast level.</li> </ul>
2.5.7 Dragging Movements (Level AA 2.2 only) Does not apply to:  Revised Section 508  EN 301 549	Web: Partially Supports	<ul> <li>Vertical resizable draggable control requires a dragging movement with no alternative in the "Assistant dashboard" screen.</li> </ul>
2.5.8 Target Size (Minimum) (Level AA 2.2 only) Does not apply to:  Revised Section 508 EN 301 549	Web: Supports	Throughout the product the targets meet a minimum size or have sufficient spacing around them.
3.1.2 Language of Parts (Level AA)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Partially Supports	Globally, the language of parts of a page that differ from main page language do not have lang attributes. Note: There is no technical way to control or determine what values are inputted in the fields by various users, therefore there is no method available to make such language parts programmatically determinable.
3.2.3 Consistent Navigation (Level AA)  Also applies to: Revised Section 508  o 501 (Web)(Software)  o 504.2 (Authoring Tool)  o 602.3 (Support Docs)	Web: Supports	<ul> <li>Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.</li> </ul>
3.2.4 Consistent Identification (Level AA)  Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Supports	Components that have the same functionality within a set of web pages are identified consistently.
3.3.3 Error Suggestion (Level AA) Also applies to:  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  EN 301 549	Web: Supports	If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Not Applicable	The criterion is not relevant to the product.



Criteria	Conformance Level	Remarks and Explanations
Also applies to:		
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) Does not apply to:  Revised Section 508  EN 301 549	Web: Supports	<ul> <li>Accessible Authentication is supported by the product, users don't need to solve, recall, or transcribe something to log in.</li> </ul>
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: • EN 301 549	Web: Partially Supports	<ul> <li>When the Save button is activated, the number of saved items is updated visually but not announced to screen reader users in the "New chat window" screen.</li> <li>"Say hello to autopilot" loading state will not automatically announced to the screen reader in the "Say hello Autopilot" screen.</li> <li>The "No Successful job history" status message is not screen reader accessible in the "deque test automation: history tab" screen.</li> <li>The "12 results found" status message is not screen reader accessible in the "Assistant dashboard" screen.</li> <li>Pending progress information is not communicated to the screen reader users in the "deque test automation: Jobs tab" screen.</li> </ul>

# **Table 3: Success Criteria, Level AAA**

Notes: The product has not been evaluated for WCAG 2.2 Level AAA conformance.



# **Revised Section 508 Report**

# **Chapter 3: Functional Performance Criteria** (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See WCAG: 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.2.1, 2.4.2, 2.4.3, 2.4.6, 3.3.1, 4.1.2
302.2 With Limited Vision	Partially Supports	See WCAG: 1.1.1, 1.3.1, 1.4.3, 1.4.4, 2.1.1, 2.4.2, 2.4.3, 2.4.6, 4.1.2
302.3 Without Perception of Color	Partially Supports	See WCAG: 1.4.3
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports	See WCAG: 2.1.1, 2.4.3, 2.4.6, 4.1.2
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	See WCAG: 1.3.1, 2.4.3, 4.1.2

## **Chapter 4: Hardware**

Notes: The product is a web/software application and is not subject to the requirements of this section.

## **Chapter 5: Software**

Notes: The product is a web application and is not subject to the requirements of this section.

## **Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	UiPath provides electronic versions of all product support documentation, offering all users information on how to install and use each product. If needed, end-users with diverse abilities can request additional product support documentation by contacting: accessibility@uipath.com.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section.



Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All necessary documentation for the product is provided electronically.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	End-users with diverse abilities can request additional information about UiPath products by contacting: accessibility@uipath.com.
603.3 Accommodation of Communication Needs	Not Evaluated	The flows of opening support tickets via Customer Portal and via our website have not yet been tested against accessibility requirements.  UiPath customers can reach out for assistance with conformance documentation and accessibility support via accessibility@uipath.com.

# **Legal Disclaimer (Company)**

These results reflect sample accessibility testing for a set of critical user paths. Not every element was evaluated for accessibility.