

UiPath Automation Cloud Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)



Name of Product/Version: UiPath Automation Cloud 2023.10.2

Report Date: February 06, 2024

Product Description: UiPath Automation Suite is our on premises Enterprise platform. It allows users to manage all their automation work and resources on a self-hosted UiPath platform.

Contact Information: Contact sales: https://www.uipath.com/company/contact-us

Notes: Specific user scenarios were tested to ensure critical user paths were included in the VPAT. All application content was not tested, but rather a crucial sampling of content was used for test cases.

Evaluation Methods Used: New Edition's Software Test Process for WCAG 2.1 AAA was used (based on Trusted Tester v5, WCAG 2.0 AAA, WCAG 2.1 A-AAA, and Section 508 Software testing). The following testing tools were used on a Windows 10 desktop: Accessibility Insights for Windows v1.1, Color Contrast Analyzer, NVDA v2020.1, and external keyboard.

Testing was performed by certified Trusted Testers (v5) from New Editions Consulting, Inc.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 Report	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Notes: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.



Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Text alternatives are provided for all non-text content.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	 In navigation settings, "Visible in the toolbar" and "Hidden in More options" appears and functions like a section heading but is not marked up as such. In "Access restrictions" tab, the text - "Allowed members (13)" functions like a section heading but is not marked up as such. In navigation settings, the list markup is not accurate for "Visible in the toolbar" and "Hidden in More options". In "Access restrictions" tab, the group label - "Who can access this organization:" is not associated with its group of radio buttons. The Run history table headers are not programmatically associated with data cells. Several buttons and combo boxes in the Gateway page have incorrect accessible names.
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	AT does not recognize the content of the page other than a "Chrome Legacy Window" but cannot go to any of the standalone content.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.



Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	 Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508	Web: Not Applicable	The criterion is not relevant to the product.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	 The AI Units and Robot Units graphs are accessible via mouse but not keyboard only. In the "Access restrictions" tab, it is not possible to resize columns in the grid using only the keyboard (through the resize handle). Under Payment Method, there is a "X" next to the expires text that spawns a tooltip. The "X" is not keyboard accessible.
Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	There are no keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Web: Not Applicable	The criterion is not relevant to the product.
Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	A user is able to turn off, adjust, or extend the time limit.
Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	 For any moving, blinking or scrolling information, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and for any auto-updating information, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.
A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	A mechanism is available to bypass blocks of content that are repeated on multiple web pages.
2.4.2 Page Titled (Level A) Also applies to:	Web: Partially Supports	 In navigation settings, the page title does not accurately describe the page.



Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		In "Access restrictions" tab, the page title does not accurately describe the page.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Focusable components receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508	Web: Supports	The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context.
2.5.1 Pointer Gestures (Level A 2.1 only)	Web: Not Applicable	The criterion is not relevant to the product.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Web: Supports	 All functionality that can be operated using a single pointer either has no down event, the ability to abort or undo, up reversal, or is essential.
2.5.3 Label in Name (Level A 2.1 only)	Web: Supports	For user interface components with labels that include text or images of text, the name contains the text that is presented visually.
2.5.4 Motion Actuation (Level A 2.1 only)	Web: Not Applicable	The criterion is not relevant to the product.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	The default human language of each web page can be programmatically determined.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	When any component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	When the Organization Name field receives keyboard focus, the dropdown menu unexpectedly opens without a user manually opening it.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508	Web: Partially Supports	All of the checkboxes within the data table are missing visible labels.



Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	 In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	In the "Add allowed members" dialog, the screen reader is not reading the role of button for the chips in "Add names" field.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508	Web: Not Applicable	The criterion is not relevant to the product.
1.3.4 Orientation (Level AA 2.1 only)	Web: Supports	 Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Web: Not Applicable	The criterion is not relevant to the product.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	The visual presentation of text and images of text has a contrast ratio of at least 4.5:1.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	Content is lost, clipped, or obscured when the page is zoomed to 200%.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Text is used to convey information rather than images of text except for when a particular presentation of text is essential.



Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)	Web: Does Not Support	When the screen size is zoomed up to 400%, content does not reflow without loss of functionality or content.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Web: Partially Supports	 The License Usage for API calls bar graph lacks contrast. The bar uses a light blue (#42A1FF) on a white background (#FFFFFF) which has a contrast ratio of 2.7:1. The Cancel button (1.83:1) and the link (2.29:1) that brings you back to Automation Cloud (top left of screen) lack contrast. When interactive elements receive keyboard focus, the light blue highlight (#B7D8EE) against white = 1.49:1, against grey = 1.36:1.
1.4.12 Text Spacing (Level AA 2.1 only)	Web: Partially Supports	The application doesn't adjust text spacing when using a text spacing bookmarklet.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Web: Partially Supports	 In the "Add allowed members" dialog, tooltip that appears on hover or focus on the info icon near the "Add names" field is not persistent.
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508	Web: Supports	More than one way is available to locate a web page within a set of web pages except where the web Page is the result of, or a step in, a process.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports	 In "Access restrictions" tab, the programmatic label does not convey the purpose of the control for "Select row" checkboxes and "Remove member" buttons. "Edit" and "Delete" buttons present in the Data Grid and the "Expand" buttons present in the storybook variations of the data grid have the same name but different actions. Checkboxes have the same name but different actions in the Data Grid.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508	Web: Partially Supports	Globally, the language of parts of a page that differ from main page language do not have lang attributes. Note: There is no technical way to control or determine what values are inputted in the fields by various users, therefore there is no method available to make such language parts programmatically determinable.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supports	Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508	Web: Supports	Components that have the same functionality within a set of web pages are identified consistently.



Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508	Web: Supports	If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
4.1.3 Status Messages (Level AA 2.1 only)	Web: Partially Supports	 In navigation settings, status message relating to position and list label are not automatically announced. Status message indicating the number of items selected in the grid is not automatically announced by the screen reader.

Table 3: Success Criteria, Level AAA

Notes: The product has not been evaluated for WCAG 2.1 Level AAA conformance.



Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See WCAG: 1.3.1, 1.3.2, 2.1.1, 2.4.2, 2.4.6, 3.2.2, 4.1.2
302.2 With Limited Vision	Partially Supports	See WCAG: 1.3.1, 1.3.2, 1.4.4, 2.1.1, 2.4.2, 2.4.6, 3.3.2
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports	See WCAG: 2.1.1, 2.4.6
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	See WCAG: 1.3.1

Chapter 4: Hardware

Notes: The product is a web/software application and is not subject to the requirements of this section.

Chapter 5: Software

Notes: The product is a web application and is not subject to the requirements of this section.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	UiPath provides electronic versions of all product support documentation, offering all users information on how to install and use each product. If needed, end-users with diverse abilities can request additional product support documentation by contacting: accessibility@uipath.com.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section.
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All necessary documentation for the product is provided electronically.



Criteria	Conformance Level	Remarks and Explanations
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	End-users with diverse abilities can request additional information about UiPath products by contacting: accessibility@uipath.com.
603.3 Accommodation of Communication Needs	Not Evaluated	The flows of opening support tickets via Customer Portal and via our website have not yet been tested against accessibility requirements. UiPath customers can reach out for assistance with conformance documentation and accessibility support via accessibility@uipath.com.

Legal Disclaimer (Company)

These results reflect sample accessibility testing for a set of critical user paths. Not every element was evaluated for accessibility.