

# UiPath Automation Hub Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)



#### Name of Product/Version: UiPath Automation Hub 2023.10.2

Report Date: February 6, 2024

**Product Description:** UiPath Automation Hub is a collaborative process identification, automation pipeline management, and process repository tool. Its goal is to accelerate the adoption of RPA across your organization, by building an RPA Community of Interest.

Contact Information: Contact sales: https://www.uipath.com/company/contact-us

**Notes:** Specific user scenarios were tested to ensure critical user paths were included in the VPAT. All application content was not tested, but rather a crucial sampling of content was used for test cases.

**Evaluation Methods Used:** New Edition's Software Test Process for WCAG 2.1 AAA was used (based on Trusted Tester v5, WCAG 2.0 AAA, WCAG 2.1 A-AAA, and Section 508 Software testing). The following testing tools were used on a Windows 10 desktop: Accessibility Insights for Windows v1.1, Color Contrast Analyzer, NVDA v2020.1, and external keyboard.

Testing was performed by certified Trusted Testers (v5) from New Editions Consulting, Inc.

#### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 Report	(Yes)

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

#### WCAG 2.x Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Notes: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.



# **Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content Also applies to: Revised Section 508	Web: Partially Supports	<ul> <li>[Docs] Excel Documents - Development Specification Document (AR and UR) are not compliant</li> <li>[Docs] Word Documents - Output template documents are not compliant.</li> <li>[Docs] Excel Documents - Process Definition Document (AR &amp; UR) are not compliant</li> <li>[Docs] Word Documents - PDD Automation Hub Template and Process Definition Document (Japanese) are not compliant.</li> <li>[Docs] Word Documents - SDD Automation Hub Template and Solution Design Document (Japanese) are not compliant.</li> </ul>
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
1.2.2 Captions (Prerecorded) (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
1.3.1 Info and Relationships (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Partially Supports	<ul> <li>[Docs] Excel Documents - Development Specification Document (AR and UR) are not compliant</li> <li>[Docs] Word Documents - Output template documents are not compliant.</li> <li>[Docs] PDF Documents - Automation Hub (Automation Program Performance and Average Automation Cost) are not compliant.</li> <li>[Docs] Excel Documents - Process Definition Document (AR &amp; UR) are not compliant</li> <li>[Docs] Word Documents - PDD Automation Hub Template and Process Definition Document (Japanese) are not compliant.</li> <li>[Docs] Word Documents - SDD Automation Hub Template and Solution Design Document (Japanese) are not compliant.</li> <li>Edit/combo boxes do not read the currently selected option. As shown in the NVDA speech viewer, it reads "blank" even after the user has selected an item. Additionally, it reads "blank" before reading each menu option.</li> <li>The Interested and Follow buttons have inaccessible names. These names currently include the name of the image: "favorite_border Interested" and "bookmark_border Follow". These should just be "Interested" and "Follow".</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
		<ul> <li>Dropdown menus and menu items in Customize         Assessment screen do not have accessible names.</li> <li>When viewing the tables underneath the Project Plan         header, they are visually identified as tables, but not         programmatically.</li> <li>There is a visible list for which admin tasks are part         of the automation. This list should also be         programmatic (coded as a list). See Shorten my list         under Marketplace as an example of a visual and         programmatic list.</li> </ul>
1.3.2 Meaningful Sequence (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	<ul> <li>When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.</li> </ul>
1.3.3 Sensory Characteristics (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
1.4.1 Use of Color (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
2.1.1 Keyboard (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	All functionality is available using solely a keyboard.
2.1.2 No Keyboard Trap (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	There are no keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Web: Not Applicable	The criterion is not relevant to the product.
2.2.1 Timing Adjustable (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	A user is able to turn off, adjust, or extend the time limit.
2.2.2 Pause, Stop, Hide (Level A) 1.Also applies to:	Web: Supports	<ul> <li>For any moving, blinking or scrolling information, there is a mechanism for the user to pause, stop, or</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)		hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and for any auto-updating information, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.
2.3.1 Three Flashes or Below Threshold (Level A)  Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
2.4.1 Bypass Blocks (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	A mechanism is available to bypass blocks of content that are repeated on multiple web pages.
2.4.2 Page Titled (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Partially Supports	<ul> <li>[Docs] Excel Documents - Development Specification Document (AR and UR) are not compliant</li> <li>[Docs] Word Documents - Output template documents are not compliant.</li> <li>[Docs] PDF Documents - Automation Hub (Automation Program Performance and Average Automation Cost) are not compliant.</li> <li>[Docs] Excel Documents - Process Definition Document (AR &amp; UR) are not compliant</li> <li>[Docs] Word Documents - PDD Automation Hub Template and Process Definition Document (Japanese) are not compliant.</li> </ul>
2.4.3 Focus Order (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Partially Supports	<ul> <li>When a user activates this button, they expect to skip to the main content. This button does not work as focus remains on the button, so focus order is not preserved.</li> <li>When a user selects an assessment from the left list, the focus order stays within the assessment list. The focus order should instead go to the selected assessment.</li> <li>When a user activates the Take Offline button or the Archive button within an assessment, focus goes to the beginning of the page. The focus should stay within the selected assessment.</li> </ul>
2.4.4 Link Purpose (In Context) (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context.
2.5.1 Pointer Gestures (Level A 2.1 only)	Web: Not Applicable	The criterion is not relevant to the product.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Web: Supports	All functionality that can be operated using a single pointer either has no down event, the ability to abort or undo, up reversal, or is essential.
2.5.3 Label in Name (Level A 2.1 only)	Web: Supports	<ul> <li>The visual presentation of user interface component and graphical objects have a contrast ratio of at least 3:1 against adjacent color(s).</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)	Web: Not Applicable	The criterion is not relevant to the product.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Partially Supports	<ul> <li>[Docs] Excel Documents - Development Specification Document (AR and UR) are not compliant</li> <li>[Docs] PDF Documents - Automation Hub (Automation Program Performance and Average Automation Cost) are not compliant.</li> <li>[Docs] Excel Documents - Process Definition Document (AR &amp; UR) are not compliant</li> <li>[Docs] Word Documents - PDD Automation Hub Template and Process Definition Document (Japanese) are not compliant.</li> </ul>
3.2.1 On Focus (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	When any component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.
3.3.1 Error Identification (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Labels or instructions are provided when content requires user input.
4.1.1 Parsing (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	<ul> <li>In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.</li> </ul>
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508	Web: Partially Supports	<ul> <li>[Docs] Excel Documents - Development Specification Document (AR and UR) are not compliant</li> <li>[Docs] PDF Documents - Automation Hub (Automation Program Performance and Average Automation Cost) are not compliant.</li> <li>[Docs] Excel Documents - Process Definition Document (AR &amp; UR) are not compliant</li> </ul>

# **Table 2: Success Criteria, Level AA**



Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
1.2.5 Audio Description (Prerecorded) (Level AA)  Also applies to: Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
1.3.4 Orientation (Level AA 2.1 only)	Web: Supports	<ul> <li>Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.</li> </ul>
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Web: Not Applicable	The criterion is not relevant to the product.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508	Web: Partially Supports	<ul> <li>[Docs] Word Documents - Output template documents are not compliant.</li> <li>[Docs] Word Documents - SDD Automation Hub Template and Solution Design Document (Japanese) are not compliant.</li> <li>The color contrast for the text in the visual tables under Project Plan is insufficient. Light grey text (#F4F9FA) on a light blue background #BADAFF) creates a 1.4:1 ratio.</li> <li>All the text with white on red background do not meet the minimum color contrast requirements for regular text of at least 4:5.1 (18 points below).</li> </ul>
1.4.4 Resize text (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	All text can be resized using the browser functionality up to 200 percent without loss of content or functionality.
1.4.5 Images of Text (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Text is used to convey information rather than images of text except for when a particular presentation of text is essential.
1.4.10 Reflow (Level AA 2.1 only)	Web: Does Not Support	When the screen size is zoomed up to 400%, content does not reflow without loss of functionality or content.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Web: Supports	<ul> <li>The visual presentation of user interface component and graphical objects have a contrast ratio of at least 3:1 against adjacent color(s).</li> </ul>
1.4.12 Text Spacing (Level AA 2.1 only)	Web: Supports	<ul> <li>Text spacing does not result in loss of content or functionality.</li> </ul>
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Web: Supports	<ul> <li>Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the additional content is dismissable, hoverable, and persistent.</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	More than one way is available to locate a web page within a set of web pages except where the web Page is the result of, or a step in, a process.
2.4.6 Headings and Labels (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible
3.1.2 Language of Parts (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Partially Supports	<ul> <li>Globally, the language of parts of a page that differ from main page language do not have lang attributes. Note: There is no technical way to control or determine what values are inputted in the fields by various users, therefore there is no method available to make such language parts programmatically determinable.</li> </ul>
3.2.3 Consistent Navigation (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	<ul> <li>Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.</li> </ul>
Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	Components that have the same functionality within a set of web pages are identified consistently.
3.3.3 Error Suggestion (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Supports	If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Web: Not Applicable	The criterion is not relevant to the product.
4.1.3 Status Messages (Level AA 2.1 only)	Web: Supports	<ul> <li>In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.</li> </ul>

# **Table 3: Success Criteria, Level AAA**



Notes: The product has not been evaluated for WCAG 2.1 Level AAA conformance.



## **Revised Section 508 Report**

### **Chapter 3: Functional Performance Criteria (FPC)**

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See WCAG: 1.1.1, 1.3.1, 2.4.2, 2.4.3, 3.1.1, 3.1.2, 4.1.2
302.2 With Limited Vision	Partially Supports	See WCAG: 1.1.1, 1.3.1, 1.4.3, 2.4.2, 2.4.3, 3.1.1, 3.1.2, 4.1.2
302.3 Without Perception of Color	Partially Supports	See WCAG: 1.4.3
302.4 Without Hearing	Partially Supports	See WCAG: 1.1.1, 3.1.1, 3.1.2
302.5 With Limited Hearing	Partially Supports	See WCAG: 1.1.1, 3.1.1
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports	See WCAG: 2.4.2, 2.4.3, 4.1.2
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	See WCAG: 1.1.1, 1.3.1, 2.4.2, 2.4.3, 3.1.1

### Chapter 4: Hardware

Notes: The product is a web/software application and is not subject to the requirements of this section.

### Chapter 5: Software

Notes: The product is a web application and is not subject to the requirements of this section.

### **Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	UiPath provides electronic versions of all product support documentation, offering all users information on how to install and use each product. If needed, end-users with diverse abilities can request additional product support documentation by contacting: accessibility@uipath.com.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section.



Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All necessary documentation for the product is provided electronically.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	End-users with diverse abilities can request additional information about UiPath products by contacting: accessibility@uipath.com.
603.3 Accommodation of Communication Needs	Not Evaluated	The flows of opening support tickets via Customer Portal and via our website have not yet been tested against accessibility requirements.  UiPath customers can reach out for assistance with conformance documentation and accessibility support via accessibility@uipath.com.

## **Legal Disclaimer (Company)**

These results reflect sample accessibility testing for a set of critical user paths. Not every element was evaluated for accessibility.