



UiPath Integration Service Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: UiPath Integration Service February 2024

Report Date: February 06, 2024

Product Description: UiPath Integration Service provides best-in-class API automation. This capability enables developers to not only automate using third-party systems, but also quickly share connections across the UiPath Business Automation Platform.

Contact Information: Contact sales: <https://www.uipath.com/company/contact-us>

Notes: Specific user scenarios were tested to ensure critical user paths were included in the VPAT. All application content was not tested, but rather a crucial sampling of content was used for test cases.

Evaluation Methods Used:

Manual assessment was performed using Chrome/NVDA on windows 10.

The following testing tools were used on a Windows 10 desktop: Accessibility Insights for Windows v1.1, Color Contrast Analyzer, NVDA v2020.1, and external keyboard, Automated testing tools included the Deque aXe browser extension.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 Report	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Notes: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> • Text alternatives are provided for all non-text content.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	<ul style="list-style-type: none"> • The criterion is not relevant to the product.
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	<ul style="list-style-type: none"> • The criterion is not relevant to the product.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	<ul style="list-style-type: none"> • The criterion is not relevant to the product.
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	<ul style="list-style-type: none"> • The content visually appears to be a data table but is not marked up as one.
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> • When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable	<ul style="list-style-type: none"> • The criterion is not relevant to the product.
<u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> • Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
<u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Not Applicable	<ul style="list-style-type: none"> • The criterion is not relevant to the product.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> All functionality is available using solely a keyboard.
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> There are no keyboard traps.
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p>	Web: Not Applicable	<ul style="list-style-type: none"> The criterion is not relevant to the product.
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> A user is able to turn off, adjust, or extend the time limit.
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> For any moving, blinking or scrolling information, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and for any auto-updating information, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	<ul style="list-style-type: none"> The criterion is not relevant to the product.
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> A mechanism is available to bypass blocks of content that are repeated on multiple web pages.
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> Web pages have titles that describe topic or purpose.
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> Focusable components receive focus in an order that preserves meaning and operability.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> • The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context.
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)</p>	Web: Not Applicable	<ul style="list-style-type: none"> • The criterion is not relevant to the product.
<p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)</p>	Web: Supports	<ul style="list-style-type: none"> • All functionality that can be operated using a single pointer either has no down event, the ability to abort or undo, up reversal, or is essential.
<p><u>2.5.3 Label in Name</u> (Level A 2.1 only)</p>	Web: Supports	<ul style="list-style-type: none"> • For user interface components with labels that include text or images of text, the name contains the text that is presented visually.
<p><u>2.5.4 Motion Actuation</u> (Level A 2.1 only)</p>	Web: Not Applicable	<ul style="list-style-type: none"> • The criterion is not relevant to the product.
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> • The default human language of each web page can be programmatically determined.
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> • When any component receives focus, it does not initiate a change of context.
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> • Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	<ul style="list-style-type: none"> • Input validation failures are not described in the text or a text alternative.
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Partially Supports	<ul style="list-style-type: none"> • The label is not persistent in the Add Trigger > Data filters fields. For example, the placeholder is being used as the only visual label for a text field.
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> • In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.
<p><u>4.1.2 Name, Role, Value</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Partially Supports	<ul style="list-style-type: none"> • The breadcrumb region is missing the required ARIA role(s) and/or attribute(s). • The selected state is not communicated to the screen reader users. • Combobox role and its states are failed to expose to the screen reader users.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	<ul style="list-style-type: none"> The criterion is not relevant to the product.
<p>1.2.5 Audio Description (Prerecorded)(Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	<ul style="list-style-type: none"> The criterion is not relevant to the product.
<p>1.3.4 Orientation (Level AA 2.1 only)</p>	Web: Supports	<ul style="list-style-type: none"> Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.
<p>1.3.5 Identify Input Purpose (Level AA 2.1 only)</p>	Web: Not Applicable	<ul style="list-style-type: none"> The criterion is not relevant to the product.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> The visual presentation of text and images of text has a contrast ratio of at least 4.5:1.
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	<ul style="list-style-type: none"> Content is lost, clipped, or obscured when the page is zoomed to 200%.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> Text is used to convey information rather than images of text except for when a particular presentation of text is essential.
<p>1.4.10 Reflow (Level AA 2.1 only)</p>	Web: Does Not Support	<ul style="list-style-type: none"> When the screen size is zoomed up to 400%, content does not reflow without loss of functionality or content.
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p>	Web: Does Not Support	<ul style="list-style-type: none"> Global - The focus indicator color lacks contrast of 3 to 1 with the adjacent background Dark mode Icon is failing a contrast ratio of 3:1.
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p>	Web: Supports	<ul style="list-style-type: none"> Text spacing does not result in loss of content or functionality.
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p>	Web: Supports	<ul style="list-style-type: none"> Where receiving and then removing pointer hover or keyboard focus triggers additional content to become

Criteria	Conformance Level	Remarks and Explanations
		visible and then hidden, the additional content is dismissible, hoverable, and persistent.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> More than one way is available to locate a web page within a set of web pages except where the web Page is the result of, or a step in, a process.
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> Headings and labels describe topic or purpose.
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports	<ul style="list-style-type: none"> Globally, the language of parts of a page that differ from main page language do not have lang attributes. Note: There is no technical way to control or determine what values are inputted in the fields by various users, therefore there is no method available to make such language parts programmatically determinable.
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> Components that have the same functionality within a set of web pages are identified consistently.
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports	<ul style="list-style-type: none"> If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable	<ul style="list-style-type: none"> The criterion is not relevant to the product.
<p>4.1.3 Status Messages (Level AA 2.1 only)</p>	Web: Partially Supports	<ul style="list-style-type: none"> Global - Status updates are not communicated by a screen reader when linking accounts for a connector.

Table 3: Success Criteria, Level AAA

Notes: The product has not been evaluated for WCAG 2.1 Level AAA conformance.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See WCAG: 3.3.2, 1.3.1, 3.3.1, 3.1.2, 4.1.2
302.2 With Limited Vision	Partially Supports	See WCAG: 3.3.2, 1.3.1, 3.3.1, 3.1.2, 1.4.4, 4.1.2
302.3 Without Perception of Color	Partially Supports	See WCAG: 3.3.1
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports	See WCAG: 4.1.2
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	See WCAG: 1.3.1, 3.3.2, 4.1.2

Chapter 4: Hardware

Notes: The product is a web/software application and is not subject to the requirements of this section.

Chapter 5: Software

Notes: The product is a web application and is not subject to the requirements of this section.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>
<u>602 Support Documentation</u>	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>
602.2 Accessibility and Compatibility Features	Supports	UiPath provides electronic versions of all product support documentation, offering all users information on how to install and use each product. If needed, end-users with diverse abilities can request additional product support documentation by contacting: accessibility@uipath.com .
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG 2.1 section.

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All necessary documentation for the product is provided electronically.
<u>603 Support Services</u>	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>
603.2 Information on Accessibility and Compatibility Features	Supports	End-users with diverse abilities can request additional information about UiPath products by contacting: accessibility@uipath.com .
603.3 Accommodation of Communication Needs	Not Evaluated	The flows of opening support tickets via Customer Portal and via our website have not yet been tested against accessibility requirements. UiPath customers can reach out for assistance with conformance documentation and accessibility support via accessibility@uipath.com .

Legal Disclaimer (Company)

These results reflect sample accessibility testing for a set of critical user paths. Not every element was evaluated for accessibility.