

UiPath Marketplace Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.5 Rev)



Name of Product/Version: UiPath Marketplace December 2024

Report Date: December 4th, 2024

Product Description: UiPath Marketplace is a one-stop shop for enterprise-grade RPA content published by RPA experts and practitioners from across the globe.

Contact Information: Contact sales: https://www.uipath.com/company/contact-us

Notes: Specific user scenarios were tested to ensure critical user paths were included in the VPAT. All application content was not tested, but rather a crucial sampling of content was used for test cases.

Evaluation Methods Used: Software Test Process for WCAG 2.2 AA was used (based on Trusted Tester v5, WCAG 2.0 AA, WCAG 2.1 A-AA, WCAG 2.2 and Section 508 Software testing).

The following testing tools were used on a Windows 10 desktop and Chrome Browser: Accessibility Insights for Windows v1.1, Color Contrast Analyzer, NVDA v2024.1, Axe® accessibility testing tools: axe Auditor and the axe DEvTools browser extension and external keyboard.

Testing was performed by Certified Professional in Accessibility Core Competencies from Deque and by certified Trusted Testers (v5) from New Editions Consulting, Inc.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 Report	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.



WCAG 2.x Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Notes: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.



Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Partially Supports	 Multiple meaningful images throughout the Marketplace Landing Page are missing alt text. The Search icon (magnifying glass), next to Search Marketplace, is missing alt text. All of the images within the carousel under the Overview tab of the Download screen are missing alt text. The icon of a lightbulb with a checkmark next to the Package Downloader heading is missing null alt (alt=""). Null alt is used to describe a decorative image so that it is skipped over when interacted with by assistive technology.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Partially Supports	 The checkboxes in each filter dropdown box do not have accessible names. Each checkbox should read its visible label. The dropdown "sort by" menu in the top right of the filter view does not have an accessible name. NVDA only reads the currently selected menu item and does not describe what the combo box is for. The button included in each activity square does not have an accessible name. NVDA reads "clickable silver Unlabeled graphic button link". The filter buttons that pop up after a filter is selected do not have accessible names. Check boxes in the filters of the Marketplace listings do not have accessible name. The Description field under the Reviews and Q&A pages, do not have accessible name. During the Create listing process, all of the interactive components are missing accessible names. The Add Product data table does not contain any table header (TH) cells. The data table does not have an accessible name. All of the checkmark buttons (such as the ones under the Trending section) are missing accessible names.



Criteria	Conformance Level	Remarks and Explanations
		 There are multiple visual headings on the page and none of them are programmatic headings. The text "Quote Requests" visually looks like a heading but is not a programmatic heading. The user profile button that spawns a dropdown menu is missing an accessible name. The textboxes under the Reviews tab and the Q&A tab do not have accessible names. Note: Also fails 2.5.3. Throughout the entire Filter page, all of the checkboxes are missing accessible names. Note: Also fails 2.5.3. Aside from the page header (Package Downloader), all of the other visual headings on the page are not coded as programmatic headings. All visual headings should be programmatic headings, vice versa.
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Partially Supports	The majority of the tiles under Similar Listings have code that says \[aria-hidden=true\] which hides the content from screen readers
1.3.3 Sensory Characteristics (Level A) Also applies to: • Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) • EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Supports	 Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Partially Supports	 Users cannot close out of a filter menu box via keyboard. The Clear All button is inaccessible via keyboard. The dropdown menu under Products is inaccessible via keyboard. Users are able to focus on the Products tab, but unable to access the menu. The dropdown "sort by" menu in the top right of the filter is inaccessible via keyboard. Users cannot access the menu items. Drop Down Menu expand and collapse buttons in the listing filters are not keyboard accessible. The delete button (trash icon) that is found within the Add Product data table is not keyboard accessible. The Add Product button is not able to be navigated to using a keyboard only.



Criteria	Conformance Level	Remarks and Explanations
		 When you navigate to the Products tab, the dropdown menu automatically expands. A keyboard only user is unable to access any of the dropdown menu items. All of the tiles under the Similar Listings section are not keyboard accessible. A mouse user can select any of the tiles and are directed to that similar listing, however a keyboard only user is unable to perform the same function. The Back/Next arrow keys next to the carousel to navigate the slides are not keyboard accessible. A mouse user can select either button to go back/next, but a keyboard only user is unable to access those buttons. The arrow keys to navigate the Similar Listings (back/next) are not keyboard accessible.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Supports	There are no keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: • EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Supports	A user is able to turn off, adjust, or extend the time limit.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Supports	 For any moving, blinking or scrolling information, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and for any auto-updating information, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Partially Supports	No skip link is available to skip repetitive content on the page (header elements in the top banner).
	Web: Supports	



Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549		
2.4.3 Focus Order (Level A) Also applies to: ■ Revised Section 508 □ 501 (Web)(Software) □ 504.2 (Authoring Tool) □ 602.3 (Support Docs) ■ EN 301 549	Web: Supports	 Focusable components receive focus in an order that preserves meaning and operability.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Partially Supports	The homepage banner link does not have an accessible name. The accessible name should read the text from the graphic.
2.5.1 Pointer Gestures (Level A 2.1 only)Also applies to:EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
2.5.2 Pointer Cancellation (Level A 2.1 only)Also applies to:EN 301 549	Web: Supports	 All functionality that can be operated using a single pointer either has no down event, the ability to abort or undo, up reversal, or is essential.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: • EN 301 549	Web: Partially Supports	 The checkboxes in each filter dropdown box do not have accessible names. Each checkbox should read its visible label. Check boxes in the filters of the Marketplace listings do not have accessible name. All of the checkmark buttons (such as the ones under the Trending section) are missing accessible names. The user profile button that spawns a dropdown menu is missing an accessible name. The textboxes under the Reviews tab and the Q&A tab do not have accessible names. Note: Also fails 2.5.3. Throughout the entire Filter page, all of the checkboxes are missing accessible names. Note: Also fails 2.5.3.
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: • EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Supports	The default human language of each web page can be programmatically determined.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 501 (Web)(Software)	Web: Supports	When any component receives focus, it does not initiate a change of context.



Criteria	Conformance Level	Remarks and Explanations
 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549 		
3.2.2 On Input (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Supports	 Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.
3.2.6 Consistent Help (Level A 2.2 only) Does not apply to: Revised Section 508 EN 301 549	Web: Supports	There is consistent help across all product pages and screens.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Supports	If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Supports	Labels or instructions are provided when content requires user input.
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Supports	 In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.
 4.1.2 Name, Role, Value (Level A) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549 	Web: Supports	 For all user interface components (including but not limited to form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.



Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: • Revised Section 508 • 501 (Web) (Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) • EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
1.3.4 Orientation (Level AA 2.1 only) Also applies to: • EN 301 549	Web: Supports	 Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: • EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) EN 301 549	Web: Partially Supports	 The Download button, when keyboard focus is applied, does not have sufficient color contrast Active Page Navigation tabs have insufficient color contrast. When Cancel, Save as Draftand Send Quote buttons gets focus, the text lacks sufficient contrast, below 3:1. The text in the footer of the page is grey (#707070) on a black background (#000000) which has a contrast ratio of 4.24:1. When the Create new quote button receives keyboard focus, the text becomes light grey/white (#F4F9FA) on light blue (#4A93E7) which has a contrast ratio of 2.98:1. When a selected tab above the data table gets focused, the grey text (#686F75) is on a grey background (#AEB7C0) with a contrast of 2.5:1. When an unselected tab gets focused, the grey text is on a grey background with a 3:1 contrast. The Become a Vendor button in the "Must Be Vendor" dialog box lacks color contrast when navigated to with a keyboard. The text becomes white on a light blue background with a contrast of 3.17:1. When an item in the Sort dropdown menu receives keyboard focus, the list option lacks color contrast. The text becomes light grey (#76838D) on a light blue background (#E5F0FC) which has a contrast ratio of 3.36:1. When any of the 4 tabs above the carousel (Overview, Versions, Reviews, Q&A) receive keyboard focus, the tabs become grey text on a light grey background which have a 3.16:1 contrast ratio.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Partially Supports	Some text gets cut-off while zooming in at 200%
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Supports	Text is used to convey information rather than images of text except for when a particular presentation of text is essential.



Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)EN 301 549		
1.4.10 Reflow (Level AA 2.1 only) Also applies to: • EN 301 549	Web: Does Not Support	When the screen size is zoomed up to 400%, content does not reflow without loss of functionality or content.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: • EN 301 549	Web: Partially Supports	The Back/Next arrow keys are light grey (#CFD8DD) on a white background (#FFFFFF) which has a 1.44:1 contrast ratio. Note: Buttons should have a least a 3:1 contrast ratio (the colors of the buttons should be darker).
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: • EN 301 549	Web: Partially Supports	Some text content will be cut-off when applying text spacing scripts.
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: • EN 301 549	Web: Supports	 Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the additional content is dismissable, hoverable, and persistent.
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Supports	More than one way is available to locate a web page within a set of web pages except where the web Page is the result of, or a step in, a process.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Supports	Headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Partially Supports	 The dropdown "sort by" menu in the top right of the filter view does not have a focus indicator. The 5 buttons on the bottom of the carousel to navigate the slides do not receive keyboard focus.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) Does not apply to: Revised Section 508 EN 301 549	Web: Supports	 Focus is not obscured throughout the pages and screens of the products, as it meets the minimum contrast level.
2.5.7 Dragging Movements (Level AA 2.2 only) Does not apply to: Revised Section 508 EN 301 549	Web: Supports	 For any action that involves dragging, a simple pointer alternative is provided.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) Does not apply to: Revised Section 508 EN 301 549	Web: Supports	Throughout the product the targets meet a minimum size or have sufficient spacing around them.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Web: Partially Supports	Globally, the language of parts of a page that differ from main page language do not have lang attributes. Note: There is no technical way to control or determine what values are inputted in the fields by various users, therefore there is no method available



Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)EN 301 549		to make such language parts programmatically determinable.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 o 501 (Web)(Software) o 504.2 (Authoring Tool) o 602.3 (Support Docs)	Web: Supports	Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Supports	Components that have the same functionality within a set of web pages are identified consistently.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Supports	If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) EN 301 549	Web: Not Applicable	The criterion is not relevant to the product.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) Does not apply to: Revised Section 508 EN 301 549	Web: Supports	Accessible Authentication is supported by the product, users don't need to solve, recall, or transcribe something to log in.
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: • EN 301 549	Web: Supports	 In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.

Table 3: Success Criteria, Level AAA

Notes: The product has not been evaluated for WCAG 2.2 Level AAA conformance.



Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See WCAG: 1.1.1, 1.3.1, 1.3.2, 2.1.1, 2.4.1, 2.4.4
302.2 With Limited Vision	Partially Supports	See WCAG: 1.1.1, 1.3.1, 1.4.3, 1.4.4, 2.1.1, 2.4.7
302.3 Without Perception of Color	Partially Supports	See WCAG: 1.4.3
302.4 Without Hearing	Partially Supports	See WCAG: 1.1.1
302.5 With Limited Hearing	Partially Supports	See WCAG: 1.1.1
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports	See WCAG: 2.1.1, 2.4.7
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	See WCAG: 1.3.1, 2.1.1

Chapter 4: Hardware

Notes: The product is a web/software application and is not subject to the requirements of this section.

Chapter 5: Software

Notes: The product is a web application and is not subject to the requirements of this section.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	UiPath provides electronic versions of all product support documentation, offering all users information on how to install and use each product. If needed, end-users with diverse abilities can request additional product support documentation by contacting: accessibility@uipath.com.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section.
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All necessary documentation for the product is provided electronically.



Criteria	Conformance Level	Remarks and Explanations
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	End-users with diverse abilities can request additional information about UiPath products by contacting: accessibility@uipath.com.
603.3 Accommodation of Communication Needs	Not Evaluated	The flows of opening support tickets via Customer Portal and via our website have not yet been tested against accessibility requirements. UiPath customers can reach out for assistance with conformance documentation and accessibility support via accessibility@uipath.com.

Legal Disclaimer (Company)

These results reflect sample accessibility testing for a set of critical user paths. Not every element was evaluated for accessibility.