UiPath Documentation Portal Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: UiPath Documentation Portal June 2024

Report Date: June 26, 2024

Product Description: The home of all our valuable information. The UiPath documentation portal is an online resource that provides comprehensive guides, tutorials, and reference materials for all UiPath products. It offers detailed instructions on installation, configuration, and usage, along with API references, release notes, and troubleshooting articles. The portal is designed to help users, from beginners to advanced developers, effectively utilize UiPath's tools.

Contact Information: Contact sales: https://www.uipath.com/company/contact-us

Scope of evaluation: https://docs.uipath.com/

Notes: Specific user scenarios were tested to ensure critical user paths were included for the doc's platform in the VPAT. All application content was not tested, but rather a crucial sampling of content was used for test cases.

Evaluation Methods Used:
A combination of automated and manual testing techniques was employed for the accessibility assessment.
- Manual assessment was performed using Chrome/NVDA on Windows 10 and extensive use of the keyboard.
- Automated tools used included axe Auditor and the axe DevTools browser extension. Assistive technologies employed included NVDA v.2024.1 Testing was performed by Deque.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 Report	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:
- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Notes: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does not Support	• Global – Complex images are lacking both a short and a detailed alternative description. • Global – The text alternative is missing for "Available" and "Not available" images used to indicate status in tables.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	• The criterion is not relevant to the product.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Captions are provided for all prerecorded audio content in synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	• Global – Audio description or media alternatives are missing for instructions videos.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, visual location.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Not Applicable	• The criterion is not relevant to the product.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The following limitations are related to the YouTube video player: • Global - YouTube - Unable to access the channel element in the tab key navigation.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• There are no keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Web: Not Applicable	• The criterion is not relevant to the product.
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• A user is able to turn off, adjust, or extend the time limit.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	• Global - Auto-playing media or animation has no mechanism to pause, stop or hide the content.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	• The criterion is not relevant to the product.
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• A mechanism is available to bypass blocks of content that are repeated on multiple web pages.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Web pages have titles that describe topic or purpose.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	• Global - Focus is not returned to the triggering element when closing the video player modal.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508	Web: Supports	• The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 only)	Web: Supports	• All functionality that can be operated with a pointer can be operated with single-point actions.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Web: Supports	• All functionality that can be operated using a single pointer either has no down event, the ability to abort or undo, up reversal, or is essential.
2.5.3 Label in Name (Level A 2.1 only)	Web: Partially Supports	The following limitations are related to the YouTube video player: • The YouTube speed slider element does not have an accessible name.
2.5.4 Motion Actuation (Level A 2.1 only)	Web: Not Applicable	• The criterion is not relevant to the product.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• The default human language of each web page can be programmatically determined.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• When any component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Labels or instructions are provided when content requires user input.
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	The following limitations are related to the YouTube video player: • The YouTube embedded <iframe> and <frame> elements don't have an accessible name. • YouTube - ARIA attributes are not allowed for an element's role.

Criteria	Conformance Level	Remarks and Explanations
		• The speed slider element in the YouTube control bar does not have an accessible name. • YouTube - The role of the element for the channel subscription banner is not exposed to screen reader users.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	• The criterion is not relevant to the product.
1.2.5 Audio Description (Prerecorded)(Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	• Global – Audio description or media alternatives are missing for instructions videos.
1.3.4 Orientation (Level AA 2.1 only)	Web: Supports	• Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Web: Supports	• The purpose for each input field that collects an individual's personal data is programmatically defined based on the WCAG list of Input Purposes for User Interface Components.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	• Some section headers and description text in the main page lack minimum contrast requirement of 4.5:1. • Global - The "Enterprise" label text and its background fail the 4.5:1 color contrast ratio. The following limitations are related to the YouTube video player: • The video quality icon lacks a 4.5:1 contrast ratio. • Text displayed in the video player window lacks a contrast ratio of at least 4.5 to 1 with the background. • The role of the element is missing for several menu buttons in the "Settings" menu of the video player.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	• When the page is zoomed to 200%, the subscribe popup menu is cut off.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	• Global - Image of text is used instead of actual text, for the "Enterprise" label.

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)	Web: Does not Supports	• Global-When the screen size is zoomed up to 400%, content does not reflow without loss of functionality or content in most of the pages in docs platform.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Web: Partially Supports	• Global - The selected and focused state of "RELEASE:" dropdown options do not meet minimum of 3:1 contrast ratio. The following limitations are related to the YouTube video player: • The focus indicator of the progress bar element lacks a 3 to 1 contrast ratio. • The focus indicator color lacks contrast of 3 to 1 with the adjacent background when the user tab through the element. • The visual boundary that indicates an active user component's hit area color lacks contrast of 3 to 1 with the adjacent background. • The focus indicator for the share link element lacks color contrast of 3 to 1 with the adjacent background when the user tab through the element.
1.4.12 Text Spacing (Level AA 2.1 only)	Web: Partially Supports	The following limitations are related to the YouTube video player: • The "Watch later" text in the YouTube window is cut-off when applying text spacing scripts.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Web: Partially Supports	The following limitations are related to the YouTube video player: • Seeker bar preview window is not hoverable or dismissible. • The additional content that is displayed when on mouse hover is not dismissible without moving the pointer hover.
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• More than one way is available to locate a web page within a set of web pages except where the web Page is the result of, or a step in, a process.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.
3.2.3 Consistent Navigation (Level AA) Also applies to:	Web: Supports	• Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		in the same relative order each time they are repeated, unless a change is initiated by the user.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Components that have the same functionality within a set of web pages are identified consistently.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• If the user can change or delete data, the changes and/or deletions are reversible, verified, or confirmed.
4.1.3 Status Messages (Level AA 2.1 only)	Web: Supports	• In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.

Table 3: Success Criteria, Level AAA

Notes: The product has not been evaluated for WCAG 2.1 Level AAA conformance.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See WCAG: 1.1.1, 1.2.3, 2.1.1, 2.4.3, 4.1.2
302.2 With Limited Vision	Partially Supports	See WCAG: 1.1.1, 1.2.3, 1.4.3, 1.4.4, 1.4.5, 2.1.1, 2.4.3, 4.1.2
302.3 Without Perception of Color	Partially Supports	See WCAG: 1.4.3
302.4 Without Hearing	Partially Supports	See WCAG: 1.1.1
302.5 With Limited Hearing	Partially Supports	See WCAG: 1.1.1
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports	See WCAG: 2.1.1, 2.4.3, 4.1.2
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	See WCAG: 1.1.1, 1.2.3, 1.4.5, 2.1.1, 2.2.2, 2.4.3, 4.1.2

Chapter 4: Hardware

Notes: The product is a web/software application and is not subject to the requirements of this section.

Chapter 5: Software

Notes: The product is a web application and is not subject to the requirements of this section.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	*Heading cell – no response required*	*Heading cell – no response required*
602 Support Documentation	*Heading cell – no response required*	*Heading cell – no response required*
602.2 Accessibility and Compatibility Features	Supports	UiPath provides electronic versions of all product support documentation, offering all users information on how to install and use each product. If needed, end-users with diverse abilities can request additional product support documentation by contacting: accessibility@uipath.com.
602.3 Electronic Support Documentation	*See WCAG 2.x section*	*See information in WCAG 2.1 section.*

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All necessary documentation for the product is provided electronically.
603 Support Services	*Heading cell – no response required*	*Heading cell – no response required*
603.2 Information on Accessibility and Compatibility Features	Supports	End-users with diverse abilities can request additional information about UiPath products by contacting: accessibility@uipath.com.
603.3 Accommodation of Communication Needs	Not Evaluated	The flows of opening support tickets via Customer Portal and via our website have not yet been tested against accessibility requirements. UiPath customers can reach out for assistance with conformance documentation and accessibility support via accessibility@uipath.com.

Legal Disclaimer (Company)

These results reflect sample accessibility testing for a set of critical user paths. Not every element was evaluated for accessibility.