



UiPath Action Center Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.4)

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Name of Product/Version: UiPath Action Center 2022.11 / 22.10.1

Report Date: 12/20/22

Product Description: Action Center offers business users a way to handle actionable items and provide business inputs to Robots. It enables support for long-running unattended workflows, that require human intervention. The execution of long-running workflows is fragmented. Therefore, Action Center allows you to suspend and resume the workflow, after human input is provided.

Contact Information: Contact sales: <https://www.uipath.com/company/contact-us>

Notes: Specific user scenarios were tested to ensure critical user paths were included in the VPAT. All application content was not tested, but rather a crucial sampling of content was used for test cases. As the product is available in Automation Cloud, Automation Suite and as Standalone, the product User interface is common for all these types, so this VPAT is covering for all versions available.

Evaluation Methods Used: New Edition’s Test Process for WCAG 2.1 AAA was used (based on Trusted Tester v5, WCAG 2.0 AAA, WCAG 2.1 A-AAA, and Section 508 Software testing). The following testing tools were used on a Windows 10 desktop: Accessibility Insights for Windows v1.1, ANDI, Text spacing bookmarklet, Color Contrast Analyzer, NVDA v2021, and external keyboard.

Testing was performed by certified Trusted Testers (v5) from New Editions Consulting, Inc.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|--|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) Level AA (Yes) Level AAA (No) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.



Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---|
| 1.1.1 Non-text Content (Level A) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | All non-text content that is presented to the user has a text alternative that serves the equivalent purpose except for the allowed WCAG exceptions. |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | The criterion is not relevant to the product. |
| 1.2.2 Captions (Prerecorded) (Level A) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | The criterion is not relevant to the product. |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | The criterion is not relevant to the product. |
| 1.3.1 Info and Relationships (Level A) | Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | <ul style="list-style-type: none"> – All dropdown menus do not state what is selected when navigating with screen reader. – Canvas elements have no accessible names. – The notification button does not have an accessible name. – The button More menu has an inaccurate accessible name description. – Global: Through the entire Web App, heading levels for text headers are missing. – There are visual headings, such as Claims and Invoice Approval Forms, but there are no programmatic headings used throughout the application. – The Edit and Delete buttons do not have an accessible name/description. – The Comments form field is required, as noted by the * and by error validation, but the accessible name/description of the form field does not convey that it is required. – The inDate picker has an incorrect accessible name of “yyyy-MMdd hh:mm a”. |
| 1.3.2 Meaningful Sequence (Level A) | Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | <ul style="list-style-type: none"> – When testing with assistive technology, the buttons Notifications & More buttons will not activate with a keyboard. – When testing with assistive technology, dropdown text names are not read. |
| 1.3.3 Sensory Characteristics (Level A) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| 1.4.1 Use of Color (Level A) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | Color is not the only method used to convey information. |
| 1.4.2 Audio Control (Level A) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | The criterion is not relevant to the product. |
| 2.1.1 Keyboard (Level A) | Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | <ul style="list-style-type: none"> – Graphs cannot be accessed using the keyboard. – Global: The following buttons are not keyboard accessible: Checkbox, Settings, Menu. – When testing with a keyboard, the buttons for Action Catalog and Label reveal new content that cannot be accessed by keyboard only. |
| 2.1.2 No Keyboard Trap (Level A) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | There are no keyboard traps. |
| 2.1.4 Character Key Shortcuts (Level A 2.1 only) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | The criterion is not relevant to the product. |
| 2.2.1 Timing Adjustable (Level A) | Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: No | <ul style="list-style-type: none"> – The application times out without warning, or providing an option to turn off, adjust, or extend the time limit. |
| 2.2.2 Pause, Stop, Hide (Level A) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | The criterion is not relevant to the product. |
| 2.3.1 Three Flashes or Below Threshold (Level A) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | The criterion is not relevant to the product. |
| 2.4.1 Bypass Blocks (Level A) | Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | <ul style="list-style-type: none"> – Global: There is no method provided to skip the repetitive content on the top banner or the left side menu of each page. |
| 2.4.2 Page Titled (Level A) | Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | <ul style="list-style-type: none"> – Currently, the page title is static “UiPath Actions” despite the URL and page content changing. |
| 2.4.3 Focus Order (Level A) | Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | <ul style="list-style-type: none"> – Globally, when activating buttons, focus does not jump to the newly revealed content. – Once the icon button is, focus does not remain in the modal dialog box. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| 2.4.4 Link Purpose (In Context) (Level A) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | All links can be identified within context. |
| 2.5.1 Pointer Gestures (Level A 2.1 only) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | The criterion is not relevant to the product. |
| 2.5.2 Pointer Cancellation (Level A 2.1 only) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | All functionality that can be operated using a single pointer either has no down event, the ability to abort or undo, up reversal, or is essential. |
| 2.5.3 Label in Name (Level A 2.1 only) | Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | – See Success Criteria 1.3.1 for form field names. |
| 2.5.4 Motion Actuation (Level A 2.1 only) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | The criterion is not relevant to the product. |
| 3.1.1 Language of Page (Level A) | Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | – Global: If the language is changed within user settings to something other than English, the language of the page does not adopt the correct IANA code. |
| 3.2.1 On Focus (Level A) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | When an interface component received focus, it does not initiate an unexpected change of context. |
| 3.2.2 On Input (Level A) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | Changing fields/values does not initiate an unexpected change of context. |
| 3.3.1 Error Identification (Level A) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | All errors are identified in text and sufficiently described. |
| 3.3.2 Labels or Instructions (Level A) | Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: No | – The checkboxes do not have a visible label. Given the universal nature of the checkbox, a user may be able to discern that the purpose is to select, but this failure is flagged as it is picked up by the test tool. |
| 4.1.1 Parsing (Level A) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | All elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| 4.1.2 Name, Role, Value (Level A) | Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | See Success Criteria 1.1.1, 1.3.1, and 2.4.4. |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---|
| 1.2.4 Captions (Live) (Level AA) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | The criterion is not relevant to the product. |
| 1.2.5 Audio Description (Prerecorded) (Level AA) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | The criterion is not relevant to the product. |
| 1.3.4 Orientation (Level AA 2.1 only) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential. |
| 1.3.5 Identify Input Purpose (Level AA 2.1 only) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | The criterion is not relevant to the product. |
| 1.4.3 Contrast (Minimum) (Level AA) | Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | The following color combinations do not meet contrast requirements: <ul style="list-style-type: none"> – Light gray text on white background (2.7:1). – White text on blue background (4:1). – White text on a green background (3.1:1). – White text on a teal background (3:1). – On focus, blue text on light blue background (3.9:1). – The blue text on blue background (4.1:1). |
| 1.4.4 Resize text (Level AA) | Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | <ul style="list-style-type: none"> – When text is resized, the header bar loses content. – When text is resized, the table headers are truncated and a user may not understand the purpose of the text onscreen. Note: Upon hover, the full name of the header is exposed but this does not meet this Success Criteria. |
| 1.4.5 Images of Text (Level AA) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | Text is used to convey information rather than images of text except for when a particular presentation of text is essential. |
| 1.4.10 Reflow (Level AA 2.1 only) | Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | <ul style="list-style-type: none"> – Apps does not reflow. |
| 1.4.11 Non-text Contrast (Level AA 2.1 only) | Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | <ul style="list-style-type: none"> – Graph colors or bright green and bright orange have insufficient contrast. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| 1.4.12 Text Spacing (Level AA 2.1 only) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | All text adopts the text spacing bookmarklet. |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 only) | Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: No | – Tooltips are not hoverable nor dismissible. |
| 2.4.5 Multiple Ways (Level AA) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | Most of the sub-pages are generated as steps in a process. To locate the main applications, a user can access all from the left side menu, some applications can be accessed from the Home screen (Manage), and all applications can be accessed from App Launcher. |
| 2.4.6 Headings and Labels (Level AA) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | Headings and visible labels are used throughout the application. |
| 2.4.7 Focus Visible (Level AA) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | There is always a visible indication of focus. |
| 3.1.2 Language of Parts (Level AA) | Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | – Globally, the language of parts of a page that differ from main page language do not have lang attributes. Note: There is no technical way to control or determine what values are inputted in the fields by various users, therefore we cannot have a way to make such language parts programmatically determinable. |
| 3.2.3 Consistent Navigation (Level AA) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | Navigational mechanisms repeated across web pages occur in the same relative order. |
| 3.2.4 Consistent Identification (Level AA) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | Components that have the same functionality within web pages are identified consistently. |
| 3.3.3 Error Suggestion (Level AA) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | Error suggestions are provided. |
| 3.3.4 Error Prevention (Legal, Financial, Data) | Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | The criterion is not relevant to the product. |
| 4.1.3 Status Messages (Level AA 2.1 only) | Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | All status messages are announced by AT. |

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|-----------------------------------|
| 1.2.6 Sign Language (Prerecorded) (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 1.2.7 Extended Audio Description (Prerecorded) (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 1.2.8 Media Alternative (Prerecorded) (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 1.2.9 Audio-only (Live) (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 1.3.6 Identify Purpose (Level AAA 2.1 only) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 1.4.6 Contrast (Enhanced) (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 1.4.7 Low or No Background Audio (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 1.4.8 Visual Presentation (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 1.4.9 Images of Text (No Exception) (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 2.1.3 Keyboard (No Exception) (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 2.2.3 No Timing (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 2.2.4 Interruptions (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 2.2.5 Re-authenticating (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|---|-----------------------------------|
| 2.2.6 Timeouts (Level AAA 2.1 only) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 2.3.2 Three Flashes (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 2.3.3 Animation from Interactions (Level AAA 2.1 only) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 2.4.8 Location (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 2.4.9 Link Purpose (Link Only) (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 2.4.10 Section Headings (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 2.5.5 Target Size (Level AAA 2.1 only) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 3.1.3 Unusual Words (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |
| 3.1.4 Abbreviations (Level AAA) | Web: Not Evaluated Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable | This criterion was not evaluated. |

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These results reflect sample accessibility testing for a set of critical user paths. Every element was not evaluated for accessibility.