UiPath Action Center Accessibility Conformance Report
Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

The UiPath product names referenced above are Trademarks of UiPath, Inc. and/or one or more of its subsidiaries, and may be registered with the United States Patent and Trademark Office and in other countries."

Name of Product/Version: UiPath Action Center 2023.10.2

Report Date: February 06, 2024

Product Description: UiPath Action Center enables automation of advanced processes that require robots and people to work together. Robots power through the work they do best. Humans step into the process to make decisions (e.g. approvals, escalations and exceptions).

Contact Information: Contact sales: https://www.uipath.com/company/contact-us

Notes: Specific user scenarios were tested to ensure critical user paths were included in the VPAT. All application content was not tested, but rather a crucial sampling of content was used for test cases.

Evaluation Methods Used: New Edition's Software Test Process for WCAG 2.1 AAA was used (based on Trusted Tester v5, WCAG 2.0 AAA, WCAG 2.1 A-AAA, and Section 508 Software testing). The following testing tools were used on a Windows 10 desktop: Accessibility Insights for Windows v1.1, Color Contrast Analyzer, NVDA v2020.1, and external keyboard.

Testing was performed by certified Trusted Testers (v5) from New Editions Consulting, Inc.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 Report	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Notes: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Text alternatives are provided for all non-text content.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	• The criterion is not relevant to the product.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	• The criterion is not relevant to the product.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	• The criterion is not relevant to the product.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	• Most of the checkboxes in the table are missing accessible names. • When the Action Catalog combo box is expanded, the Search text field does not have an accessible name. • The Action Catalog combo box does not have an accessible name. • The checkboxes within the Columns dropdown menu are missing accessible names. • The notification button has an inaccessible name. • There are visual headings, such as Claims and Invoice Approval Forms, but there are no programmatic headings used throughout the application. • The Edit and Delete buttons do not have an accessible name/description. • The Comments form field is required, as noted by the * and by error validation, but the accessible name/description of the form field does not convey that it is required. An * should be added to the accessible name. • The inDate picker has a name of “yyyy-MM0dd hh:mm a”. This is not very detailed. A more descriptive name would be “inDate”.
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Not Applicable	- The criterion is not relevant to the product.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	- Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Not Applicable	- The criterion is not relevant to the product.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Partially Supports	- When a keyboard only user places keyboard focus on the app, a tooltip does not appear resulting in the keyboard user not receiving the tooltip information. - When a keyboard only user searches for an action, it shows that there are no search results, however results show if the same steps are performed when using a mouse. - The Replace Sender Logo link cannot be accessed or executed via keyboard controls and can only be accessed using mouse.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	- There are no keyboard traps.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Web: Not Applicable	- The criterion is not relevant to the product.
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	- A user is able to turn off, adjust, or extend the time limit.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	- For any moving, blinking or scrolling information, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and for any auto-updating information, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool)	Web: Not Applicable	- The criterion is not relevant to the product.

Criteria	Conformance Level	Remarks and Explanations
- 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	- A mechanism is available to bypass blocks of content that are repeated on multiple web pages.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	- Web pages have titles that describe topic or purpose.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Partially Supports	- When the Add Action modal box is open, keyboard focus does not remain within the modal and continues back to the main page. - When the Columns dropdown menu is expanded, a keyboard user must tab past the Columns dropdown before the checkboxes in the dropdown menu receive focus.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	- The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context.
2.5.1 Pointer Gestures (Level A 2.1 only)	Web: Not Applicable	- The criterion is not relevant to the product.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Web: Supports	- All functionality that can be operated using a single pointer either has no down event, the ability to abort or undo, up reversal, or is essential.
2.5.3 Label in Name (Level A 2.1 only)	Web: Partially Supports	- When the Action Catalog combo box is expanded, the Search text field does not have an accessible name. - The Action Catalog combo box does not have an accessible name. - The checkboxes within the Columns dropdown menu are missing accessible names. - Notification button has inaccessible name. - The inDate picker has a name of “yyyy-MM0dd hh:mm a”. This is not very detailed. A more descriptive name would be “inDate”.
2.5.4 Motion Actuation (Level A 2.1 only)	Web: Not Applicable	- The criterion is not relevant to the product.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	- The default human language of each web page can be programmatically determined.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs)	Web: Supports	- When any component receives focus, it does not initiate a change of context.

Criteria	Conformance Level	Remarks and Explanations
[3.2.2 On Input](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.
[3.3.1 Error Identification](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.
[3.3.2 Labels or Instructions](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Labels or instructions are provided when content requires user input.
[4.1.1 Parsing](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.
[4.1.2 Name, Role, Value](#) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• For all user interface components (including but not limited to form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
[1.2.4 Captions (Live)](#) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	• The criterion is not relevant to the product.
[1.2.5 Audio Description (Prerecorded)](#)(Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	• The criterion is not relevant to the product.
[1.3.4 Orientation](#) (Level AA 2.1 only)	Web: Supports	• Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.
[1.3.5 Identify Input Purpose](#) (Level AA 2.1 only)	Web: Not Applicable	• The criterion is not relevant to the product.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	• The white "approve" text on blue background does not meet contrast requirements (4:1). • The "Approve" button with white text on a green background fails color contrast at 3.1:1. • The use of white text on a teal background for "Claims" fails color contrast at 3:1.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports	• Header bar loses content when resized to 200%. • When the browser is zoomed to 200%, the table headers are truncated and a user may not understand the purpose of the text onscreen. Note: Upon hover, the full name of the header is exposed but this does not meet this Success Criteria.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Text is used to convey information rather than images of text except for when a particular presentation of text is essential.
1.4.10 Reflow (Level AA 2.1 only)	Web: Does Not Support	• When the screen size is zoomed up to 400%, content does not reflow without loss of functionality or content.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Web: Partially Supports	• Globally, when interactive elements (dropdowns, combo boxes, tiles, buttons) receive hover or focus, the highlight colors lack contrast against the white background.
1.4.12 Text Spacing (Level AA 2.1 only)	Web: Supports	• Text spacing does not result in loss of content or functionality.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Web: Supports	• Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the additional content is dismissable, hoverable, and persistent.
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• More than one way is available to locate a web page within a set of web pages except where the web Page is the result of, or a step in, a process.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Headings and labels describe topic or purpose.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Partially Supports	• Globally, the language of parts of a page that differ from main page language do not have lang attributes. Note: There is no technical way to control or determine what values are inputted in the fields by various users, therefore there is no method available

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		to make such language parts programmatically determinable.
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• Components that have the same functionality within a set of web pages are identified consistently.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports	• If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Not Applicable	• The criterion is not relevant to the product.
4.1.3 Status Messages (Level AA 2.1 only)	Web: Supports	• In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.

Table 3: Success Criteria, Level AAA

Notes: The product has not been evaluated for WCAG 2.1 Level AAA conformance.

UiPath Reboot™ Work.

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See WCAG: 1.3.1, 2.1.1, 2.4.3, 3.1.2
302.2 With Limited Vision	Partially Supports	See WCAG: 1.3.1, 1.4.3, 1.4.4, 2.1.1, 2.4.3, 3.1.2
302.3 Without Perception of Color	Partially Supports	See WCAG: 1.4.3
302.4 Without Hearing	Partially Supports	See WCAG: 3.1.2
302.5 With Limited Hearing	Partially Supports	See WCAG: 3.1.2
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports	See WCAG: 2.1.1
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	See WCAG: 1.3.1, 3.1.2

Chapter 4: Hardware

Notes: The product is a web/software application and is not subject to the requirements of this section.

Chapter 5: Software

Notes: The product is a web application and is not subject to the requirements of this section.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	*Heading cell – no response required*	*Heading cell – no response required*
602 Support Documentation	*Heading cell – no response required*	*Heading cell – no response required*
602.2 Accessibility and Compatibility Features	Supports	UiPath provides electronic versions of all product support documentation, offering all users information on how to install and use each product. If needed, end-users with diverse abilities can request additional product support documentation by contacting: accessibility@uipath.com.

Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	*See WCAG 2.x section*	*See information in WCAG 2.x section.*
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All necessary documentation for the product is provided electronically.
603 Support Services	*Heading cell – no response required*	*Heading cell – no response required*
603.2 Information on Accessibility and Compatibility Features	Supports	End-users with diverse abilities can request additional information about UiPath products by contacting: accessibility@uipath.com.
603.3 Accommodation of Communication Needs	Not Evaluated	The flows of opening support tickets via Customer Portal and via our website have not yet been tested against accessibility requirements. UiPath customers can reach out for assistance with conformance documentation and accessibility support via accessibility@uipath.com.

Legal Disclaimer (Company)

These results reflect sample accessibility testing for a set of critical user paths. Not every element was evaluated for accessibility.