

# UiPath Automation Ops Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)



#### Name of Product/Version: UiPath Automation Ops 2023.4.1

Report Date: June 15, 2023

**Product Description:** With Automation Ops, you can configure and deploy governance policies for UiPath Studio, UiPath Robot, and UiPath Assistant. Governance policies offer control over various functionalities, ensure that standards are met and that rules are followed.

Contact Information: Contact sales: https://www.uipath.com/company/contact-us

**Notes:** Specific user scenarios were tested to ensure critical user paths were included in the VPAT. All application content was not tested, but rather a crucial sampling of content was used for test cases.

**Evaluation Methods Used:** New Edition's Software Test Process for WCAG 2.1 AAA was used (based on Trusted Tester v5, WCAG 2.0 AAA, WCAG 2.1 A-AAA, and Section 508 Software testing). The following testing tools were used on a Windows 10 desktop: Accessibility Insights for Windows v1.1, Color Contrast Analyzer, NVDA v2020.1, and external keyboard.

Testing was performed by certified Trusted Testers (v5) from New Editions Consulting, Inc.

#### Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline                       | Included In Report |
|--|--------------------|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes)      |
|  | Level AA (Yes)     |
|  | Level AAA (No)     |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes)      |
|  | Level AA (Yes)     |
|  | Level AAA (No)     |
| Revised Section 508 Report               | (Yes)              |

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

#### WCAG 2.x Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Notes: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.



# **Table 1: Success Criteria, Level A**

Notes:

| Criteria  | Conformance Level       | Remarks and Explanations  |
|---|-------------------------|---|
| 1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                                      | Web: Supports           | Text alternatives are provided for all non-text content.  |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)              | Web: Not Applicable     | The criterion is not relevant to the product.   |
| 1.2.2 Captions (Prerecorded) (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                               | Web: Not Applicable     | The criterion is not relevant to the product.   |
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Web: Not Applicable     | The criterion is not relevant to the product.   |
| 1.3.1 Info and Relationships (Level A)  Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)                         | Web: Partially Supports | <ul> <li>Workflow Analyzer Rules Location field does not have accessible name.</li> <li>The text fields that are revealed upon selecting checkboxes have no accessible name/description. Each text field should have an accessible name/description that describes its purpose. This should be checked globally.</li> <li>There is a table under Rules that is not a programmatic table. To ensure the data is properly communicated, all visual tables should be programmatic (to ensure the table headers are properly communicated with each piece of data).</li> <li>The radio buttons are not associated with the checkbox, such as "Enforce Analyzer before Publish", so a user may not understand the purpose of the radio button. Accessible names must provide the full purpose and meaning of the element.</li> <li>Radio buttons are not associated with their instructions; instead they just say yes or no. The radio button's accessible name/description should also communicate "Allow users to send feedback, required", for example.</li> </ul> |
| 1.3.2 Meaningful Sequence (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                                  | Web: Supports           | When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.   |



| Criteria  | Conformance Level       | Remarks and Explanations   |
|---|-------------------------|--|
| 1.3.3 Sensory Characteristics (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)          | Web: Not Applicable     | The criterion is not relevant to the product.  |
| 1.4.1 Use of Color (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                     | Web: Supports           | Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.   |
| 1.4.2 Audio Control (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                    | Web: Not Applicable     | The criterion is not relevant to the product.  |
| 2.1.1 Keyboard (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                         | Web: Supports           | All functionality is available using solely a keyboard.  |
| 2.1.2 No Keyboard Trap (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                 | Web: Supports           | There are no keyboard traps.   |
| 2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: Revised Section 508   | Web: Not Applicable     | The criterion is not relevant to the product.  |
| 2.2.1 Timing Adjustable (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                | Web: Partially Supports | <ul> <li>After a template is loaded, a popup message appears and disappears on its own without providing a user with an option to turn off, adjust, or extend the time.</li> <li>This may just be the test environment, but the application times out without notice, or the ability to turn off, adjust, or extend the time limit.</li> </ul>   |
| 2.2.2 Pause, Stop, Hide (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                | Web: Supports           | For any moving, blinking or scrolling information, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and for any auto-updating information, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential. |
| 2.3.1 Three Flashes or Below Threshold (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Web: Not Applicable     | The criterion is not relevant to the product.  |



| Criteria   | Conformance Level       | Remarks and Explanations  |
|--|-------------------------|---|
|  |                         |   |
| 2.4.1 Bypass Blocks (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)             | Web: Supports           | A mechanism is available to bypass blocks of content that are repeated on multiple web pages.   |
| 2.4.2 Page Titled (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)               | Web: Supports           | Web pages have titles that describe topic or purpose.   |
| 2.4.3 Focus Order (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)               | Web: Supports           | Focusable components receive focus in an order that preserves meaning and operability.  |
| 2.4.4 Link Purpose (In Context) (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Web: Supports           | The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context. |
| 2.5.1 Pointer Gestures (Level A 2.1 only)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Web: Not Applicable     | The criterion is not relevant to the product.   |
| 2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: Revised Section 508   | Web: Supports           | All functionality that can be operated using a single pointer either has no down event, the ability to abort or undo, up reversal, or is essential.   |
| 2.5.3 Label in Name (Level A 2.1 only)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)    | Web: Partially Supports | Workflow Analyzer Rules Location field does not have accessible name.   |
| 2.5.4 Motion Actuation (Level A 2.1 only)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Web: Not Applicable     | The criterion is not relevant to the product.   |
| 3.1.1 Language of Page (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)          | Web: Supports           | The default human language of each web page can be programmatically determined.   |



| Criteria  | Conformance Level       | Remarks and Explanations   |
|---|-------------------------|--|
| 3.2.1 On Focus (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)             | Web: Supports           | When any component receives focus, it does not initiate a change of context.   |
| 3.2.2 On Input (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)             | Web: Supports           | Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.   |
| 3.3.1 Error Identification (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Web: Supports           | If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.   |
| 3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508   | Web: Supports           | Labels or instructions are provided when content requires user input.  |
| 4.1.1 Parsing (Level A)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)              | Web: Supports           | In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. |
| 4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508  | Web: Partially Supports | When a status message appears for an error or to refresh content, focus should move to the revealed content so a user is aware and can interact with the status message. Currently, focus is not moved to the status message.  |

# **Table 2: Success Criteria, Level AA**

Notes:

| Criteria   | Conformance Level   | Remarks and Explanations   |
|--|---------------------|--|
| 1.2.4 Captions (Live) (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                  | Web: Not Applicable | The criterion is not relevant to the product.  |
| 1.2.5 Audio Description (Prerecorded) (Level AA)  Also applies to: Revised Section 508  501 (Web) (Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Web: Not Applicable | The criterion is not relevant to the product.  |
| 1.3.4 Orientation (Level AA 2.1 only) Also applies to: Revised Section 508   | Web: Supports       | Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential. |



| Criteria  | Conformance Level     | Remarks and Explanations   |
|---|-----------------------|--|
| <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |                       |  |
| 1.3.5 Identify Input Purpose (Level AA 2.1 only)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Web: Not Applicable   | The criterion is not relevant to the product.  |
| 1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508  | Web: Supports         | The visual presentation of text and images of text has a contrast ratio of at least 4.5:1.   |
| 1.4.4 Resize text (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                     | Web: Supports         | All text can be resized using the browser functionality up to 200 percent without loss of content or functionality.  |
| 1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508  | Web: Supports         | Text is used to convey information rather than images of text except for when a particular presentation of text is essential.  |
| 1.4.10 Reflow (Level AA 2.1 only)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                | Web: Does Not Support | When the screen size is zoomed up to 400%, content does not reflow without loss of functionality or content.   |
| 1.4.11 Non-text Contrast (Level AA 2.1 only)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)     | Web: Supports         | The visual presentation of user interface component and graphical objects have a contrast ratio of at least 3:1 against adjacent color(s).   |
| 1.4.12 Text Spacing (Level AA 2.1 only)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)          | Web: Supports         | Text spacing does not result in loss of content or functionality.  |
| 1.4.13 Content on Hover or Focus (Level AA 2.1)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)  | Web: Supports         | Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the additional content is dismissable, hoverable, and persistent. |
| 2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508  501 (Web)(Software) 504.2 (Authoring Tool)   | Web: Supports         | More than one way is available to locate a web page within a set of web pages except where the web Page is the result of, or a step in, a process.   |



| Criteria  | Conformance Level       | Remarks and Explanations  |
|---|-------------------------|---|
| 602.3 (Support Docs)  |                         |   |
| 2.4.6 Headings and Labels (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                       | Web: Supports           | Headings and labels describe topic or purpose.  |
| 2.4.7 Focus Visible (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                             | Web: Supports           | Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.   |
| 3.1.2 Language of Parts (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                         | Web: Partially Supports | Globally, the language of parts of a page that differ from main page language do not have lang attributes. Note: There is no technical way to control or determine what values are inputted in the fields by various users, therefore there is no method available to make such language parts programmatically determinable. |
| 3.2.3 Consistent Navigation (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                     | Web: Supports           | Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.   |
| 3.2.4 Consistent Identification (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                 | Web: Supports           | Components that have the same functionality within a set of web pages are identified consistently.  |
| 3.3.3 Error Suggestion (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)                          | Web: Supports           | If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.   |
| 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)  Also applies to: Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs) | Web: Not Applicable     | The criterion is not relevant to the product.   |
| 4.1.3 Status Messages (Level AA 2.1 only) Also applies to: Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)             | Web: Supports           | In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.   |

### **Table 3: Success Criteria, Level AAA**

Notes: The product has not been evaluated for WCAG 2.1 Level AAA conformance.



### **Revised Section 508 Report**

Notes:

### **Chapter 3: Functional Performance Criteria (FPC)**

Notes:

| Criteria   | Conformance Level  | Remarks and Explanations |
|--|--------------------|--------------------------|
| 302.1 Without Vision   | Partially Supports | See 1.3.1, 2.2.1, 4.1.2  |
| 302.2 With Limited Vision                                      | Partially Supports | See 1.3.1, 2.2.1, 4.1.2  |
| 302.3 Without Perception of Color                              | Supports           |                          |
| 302.4 Without Hearing  | Supports           |                          |
| 302.5 With Limited Hearing                                     | Supports           |                          |
| 302.6 Without Speech   | Supports           |                          |
| 302.7 With Limited Manipulation                                | Partially Supports | See 2.2.1, 4.1.2         |
| 302.8 With Limited Reach and Strength                          | Supports           |                          |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | See 1.3.1, 2.2.1, 4.1.2  |

### Chapter 4: Hardware

Notes: The product is a web/software application and is not subject to the requirements of this section.

#### **Chapter 5: Software**

Notes: The product is a web application and is not subject to the requirements of this section.

## **Chapter 6: Support Documentation and Services**

Notes:

| Criteria                                       | Conformance Level                   | Remarks and Explanations   |
|--|-------------------------------------|--|
| 601.1 Scope                                    | Heading cell – no response required | Heading cell – no response required  |
| 602 Support Documentation                      | Heading cell – no response required | Heading cell – no response required  |
| 602.2 Accessibility and Compatibility Features | Supports                            | UiPath provides electronic versions of all product support documentation, offering all users information on how to install and use each product. If needed, end-users with diverse abilities can request additional product support documentation by contacting: accessibility@uipath.com. |



| Criteria   | Conformance Level                   | Remarks and Explanations  |
|--|-------------------------------------|---|
| 602.3 Electronic Support Documentation                           | See WCAG 2.x section                | See information in WCAG 2.x section.  |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports                            | All necessary documentation for the product is provided electronically.   |
| 603 Support Services   | Heading cell – no response required | Heading cell – no response required   |
| 603.2 Information on Accessibility and Compatibility Features    | Supports                            | End-users with diverse abilities can request additional information about UiPath products by contacting: accessibility@uipath.com.  |
| 603.3 Accommodation of Communication<br>Needs                    | Not Evaluated                       | The flows of opening support tickets via Customer Portal and via our website have not yet been tested against accessibility requirements.  UiPath customers can reach out for assistance with conformance documentation and accessibility support via accessibility@uipath.com. |

# **Legal Disclaimer (Company)**

These results reflect sample accessibility testing for a set of critical user paths. Every element was not evaluated for accessibility.