



# UiPath Orchestrator Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

**Name of Product/Version:** UiPath Orchestrator cloud/AS 2023.4.1

**Report Date:** June 15, 2023

**Product Description:** UiPath Orchestrator is a web application that enables users to provision, deploy, trigger, monitor, measure, and track the work of attended and unattended robots.

**Contact Information:** Contact sales: <https://www.uipath.com/company/contact-us>

**Notes:** Specific user scenarios were tested to ensure critical user paths were included in the VPAT. All application content was not tested, but rather a crucial sampling of content was used for test cases.

**Evaluation Methods Used:** New Edition’s Software Test Process for WCAG 2.1 AAA was used (based on Trusted Tester v5, WCAG 2.0 AAA, WCAG 2.1 A-AAA, and Section 508 Software testing). The following testing tools were used on a Windows 10 desktop: Accessibility Insights for Windows v1.1, Color Contrast Analyzer, NVDA v2020.1, and external keyboard.

Testing was performed by certified Trusted Testers (v5) from New Editions Consulting, Inc.

**Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 Report</a>	(Yes)

**Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

**WCAG 2.x Report**

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Notes: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

# Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.1.1 Non-text Content</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Text alternatives are provided for all non-text content.
<p><b>1.2.1 Audio-only and Video-only (Prerecorded)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable	The criterion is not relevant to the product.
<p><b>1.2.2 Captions (Prerecorded)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable	The criterion is not relevant to the product.
<p><b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable	The criterion is not relevant to the product.
<p><b>1.3.1 Info and Relationships</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	In a dropdown, when an option is selected, AT announces “Blank” for every item
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable	The criterion is not relevant to the product.
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:</p>	Web: Not Applicable	The criterion is not relevant to the product.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<u><a href="#">2.1.1 Keyboard</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	All functionality is available using solely a keyboard.
<u><a href="#">2.1.2 No Keyboard Trap</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	There are no keyboard traps.
<u><a href="#">2.1.4 Character Key Shortcuts</a></u> (Level A 2.1 only) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable	The criterion is not relevant to the product.
<u><a href="#">2.2.1 Timing Adjustable</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<ul style="list-style-type: none"> <li>There is no method to extend the time limit of the Error message when setting a time trigger with a Cron expression.</li> <li>Popup messages automatically display and disappear, but have no method to adjust the timing to allow users more time to read the message.</li> </ul>
<u><a href="#">2.2.2 Pause, Stop, Hide</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	For any moving, blinking or scrolling information, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and for any auto-updating information, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.
<u><a href="#">2.3.1 Three Flashes or Below Threshold</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable	The criterion is not relevant to the product.
<u><a href="#">2.4.1 Bypass Blocks</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	A mechanism is available to bypass blocks of content that are repeated on multiple web pages.
<u><a href="#">2.4.2 Page Titled</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Web pages have titles that describe topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	When moving from Process Configuration menu to Package Requirements menu focus does not move to expected content
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context.
<p><b>2.5.1 Pointer Gestures</b> (Level A 2.1 only)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Not Applicable	The criterion is not relevant to the product.
<p><b>2.5.2 Pointer Cancellation</b> (Level A 2.1 only)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	All functionality that can be operated using a single pointer either has no down event, the ability to abort or undo, up reversal, or is essential.
<p><b>2.5.3 Label in Name</b> (Level A 2.1 only)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	For user interface components with labels that include text or images of text, the name contains the text that is presented visually.
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Not Applicable	The criterion is not relevant to the product.
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	The default human language of each web page can be programmatically determined.
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	When any component receives focus, it does not initiate a change of context.
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to: Revised Section 508</p>	Web: Supports	If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<b>3.3.2 Labels or Instructions</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Labels or instructions are provided when content requires user input.
<b>4.1.1 Parsing</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features.
<b>4.1.2 Name, Role, Value</b> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	For all user interface components (including but not limited to form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>1.2.4 Captions (Live)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable	The criterion is not relevant to the product.
<b>1.2.5 Audio Description (Prerecorded)</b> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable	The criterion is not relevant to the product.
<b>1.3.4 Orientation</b> (Level AA 2.1 only) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.
<b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 only) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable	The criterion is not relevant to the product.

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<ul style="list-style-type: none"> <li>Globally, when a top navigation menu item is selected and receives keyboard focus, the item uses blue text (#0067DF) on a blue background (#D1E6FF) which has a contrast ratio of 4.1:1.</li> <li>The selected tab fails color contrast when it receives focus. The blue text (#0067DF) on light blue background (#d1E6FF) fails with a ratio of 4.112:1. This is a global issue in Orchestrator.</li> </ul>
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	All text can be resized using the browser functionality up to 200 percent without loss of content or functionality.
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Text is used to convey information rather than images of text except for when a particular presentation of text is essential.
<p><b>1.4.10 Reflow</b> (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Does Not Support	Content does not reflow without loss of functionality or content.
<p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<ul style="list-style-type: none"> <li>The column slider icon in the Machines table fails color contrast with a grey foreground (#DBE1E4) on grey background (#F1F6F8) and a ratio of 1.212:1. This is global for tables in Orchestrator.</li> <li>When elements such as checkboxes, buttons, etc. receive keyboard focus, the highlight colors lack contrast against a white background.</li> <li>The Table Header Cell borders in the My Reports section have insufficient color contrast when in focus. The light blue foreground (#EEF4F7) against light gray (#F1F6F8) background has insufficient color contrast (1:1)</li> <li>Toggle Buttons in the Add a new trigger screen do not have sufficient contrast. Gray border of white toggle button (#C7C7C7) against white background (#FFFFFF) has contrast of 1.7:1.</li> </ul>
<p><b>1.4.12 Text Spacing</b> (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Text spacing does not result in loss of content or functionality.
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Does not support	Tooltips are not hoverable, but can be dismissed with the Esc key.
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul>	Web: Supports	More than one way is available to locate a web page within a set of web pages except where the web Page is the result of, or a step in, a process.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Headings and labels describe topic or purpose.
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	Globally, the language of parts of a page that differ from main page language do not have lang attributes. Note: There is no technical way to control or determine what values are inputted in the fields by various users, therefore there is no method available to make such language parts programmatically determinable.
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	Components that have the same functionality within a set of web pages are identified consistently.
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Not Applicable	The criterion is not relevant to the product.
<p><b>4.1.3 Status Messages</b> (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Supports	In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.

**Table 3: Success Criteria, Level AAA**

Notes: The product has not been evaluated for WCAG 2.1 Level AAA conformance.



## Revised Section 508 Report

Notes:

### Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	See 1.3.1, 2.2.1, 2.4.3, 3.1.2
302.2 With Limited Vision	Partially Supports	See 1.3.1, 2.2.1, 2.4.3, 1.4.3, 3.1.2
302.3 Without Perception of Color	Partially Supports	See 1.4.3
302.4 Without Hearing	Partially Supports	See 3.1.2
302.5 With Limited Hearing	Partially Supports	See 3.1.2
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports	See 2.2.1, 2.4.3
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	See 1.3.1, 2.2.1, 2.4.3, 3.1.2

### Chapter 4: Hardware

Notes: The product is a web/software application and is not subject to the requirements of this section.

### Chapter 5: Software

Notes: The product is a web application and is not subject to the requirements of this section.

### Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>
<b><u>602 Support Documentation</u></b>	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>
602.2 Accessibility and Compatibility Features	Supports	UiPath provides electronic versions of all product support documentation, offering all users information on how to install and use each product. If needed, end-users with diverse abilities can request additional product support documentation by contacting: <a href="mailto:accessibility@uipath.com">accessibility@uipath.com</a> .

Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section.
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	All necessary documentation for the product is provided electronically.
<b><u>603 Support Services</u></b>	<i>Heading cell – no response required</i>	<i>Heading cell – no response required</i>
603.2 Information on Accessibility and Compatibility Features	Supports	End-users with diverse abilities can request additional information about UiPath products by contacting: <a href="mailto:accessibility@uipath.com">accessibility@uipath.com</a> .
603.3 Accommodation of Communication Needs	Not Evaluated	The flows of opening support tickets via Customer Portal and via our website have not yet been tested against accessibility requirements.  UiPath customers can reach out for assistance with conformance documentation and accessibility support via <a href="mailto:accessibility@uipath.com">accessibility@uipath.com</a> .

## Legal Disclaimer (Company)

These results reflect sample accessibility testing for a set of critical user paths. Every element was not evaluated for accessibility.