# UiPath Automation Ops Accessibility Conformance Report Revised Section 508 Edition

(Based on VPAT® Version 2.5 Rev)

**Name of Product/Version: UiPath Automation Ops 2.2510.1**

**Report Date:** December 16, 2025

**Product Description:** With Automation Ops, you can configure and deploy governance policies for UiPath Studio, UiPath Robot, and UiPath Assistant. Governance policies offer control over various functionalities, ensure that standards are met and that rules are followed.

**Contact Information:** Contact sales: https://www.uipath.com/company/contact-us

**Notes:** Specific user scenarios were tested to ensure critical user paths were included in the VPAT. All application content was not tested, but rather a crucial sampling of content was used for test cases.

**Evaluation Methods Used:** Software Test Process for WCAG 2.2 AA was used (based on Trusted Tester v5, WCAG 2.0 AA, WCAG 2.1 A-AA, WCAG 2.2 and Section 508 Software testing).

The following testing tools were used on a Windows 11 desktop and Chrome Browser: Accessibility Insights for Windows v1.1, Color Contrast Analyzer, NVDA v2024.4.2, Axe® accessibility testing tools: axe Auditor and the axe DEvTools browser extension and external keyboard.

Testing was performed by Certified Professional in Accessibility Core Competencies from Deque and by certified Trusted Testers (v5) from New Editions Consulting, Inc.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Web Content Accessibility Guidelines 2.2 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Revised Section 508 Report | (Yes) |

## Terms

The terms used in the Conformance Level information are defined as follows:
- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Notes: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

# Table 1: Success Criteria, Level A

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.1.1 Non-text Content** (Level A)<br>Also applies to:<br>&bull; Revised Section 508<br> o 501 (Web)(Software)<br> o 504.2 (Authoring Tool)<br> o 602.3 (Support Docs)<br>&bull; EN 301 549 | Web: Partially Supports | &bull; The interactive icons in Automation Ops are missing tooltips to describe their purpose or functionality. |
| **1.2.1 Audio-only and Video-only (Prerecorded)** (Level A)<br>Also applies to:<br>&bull; Revised Section 508<br> o 501 (Web)(Software)<br> o 504.2 (Authoring Tool)<br> o 602.3 (Support Docs)<br>&bull; EN 301 549 | Web: Not Applicable | &bull; The criterion is not relevant to the product. |
| **1.2.2 Captions (Prerecorded)** (Level A)<br>Also applies to:<br>&bull; Revised Section 508<br> o 501 (Web)(Software)<br> o 504.2 (Authoring Tool)<br> o 602.3 (Support Docs)<br>&bull; EN 301 549 | Web: Not Applicable | &bull; The criterion is not relevant to the product. |
| **1.2.3 Audio Description or Media Alternative (Prerecorded)** (Level A)<br>Also applies to:<br>&bull; Revised Section 508<br> o 501 (Web)(Software)<br> o 504.2 (Authoring Tool)<br> o 602.3 (Support Docs)<br>&bull; EN 301 549 | Web: Not Applicable | &bull; The criterion is not relevant to the product. |
| **1.3.1 Info and Relationships** (Level A)<br>Also applies to:<br>&bull; Revised Section 508<br> o 501 (Web)(Software)<br> o 504.2 (Authoring Tool)<br> o 602.3 (Support Docs)<br>&bull; EN 301 549 | Web: Partially Supports | &bull; My Account Radio Button does not have accessible name<br>&bull; There is no instruction or programmatic description for keyboard users to resize columns.<br>&bull; Workflow Analyzer Rules Location field does not have accessible name.<br>&bull; The text fields that are revealed upon selecting checkboxes have no accessible name/description.<br>&bull; There is a table under Rules that is not a programmatic table.<br>&bull; The radio buttons are not associated with the checkbox, such as "Enforce Analyzer before Publish".<br>&bull; Radio buttons are not associated with their instructions. |
| **1.3.2 Meaningful Sequence** (Level A)<br>Also applies to:<br>&bull; Revised Section 508<br> o 501 (Web)(Software)<br> o 504.2 (Authoring Tool)<br> o 602.3 (Support Docs)<br>&bull; EN 301 549 | Web: Partially Supports | &bull; Aria-hidden="true" is used incorrectly for the info image in the 'Delete after test for integration service' screen. |
| **1.3.3 Sensory Characteristics** (Level A)<br>Also applies to:<br>&bull; Revised Section 508<br> o 501 (Web)(Software)<br> o 504.2 (Authoring Tool)<br> o 602.3 (Support Docs) | Web: Not Applicable | &bull; The criterion is not relevant to the product. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • EN 301 549 | | |
| **1.4.1 Use of Color** (Level A)<br>Also applies to:<br>• Revised Section 508<br>  ○ 501 (Web)(Software)<br>  ○ 504.2 (Authoring Tool)<br>  ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Partially Supports | • The 'Advanced Settings' button does not meet the contrast ratio of 3:1 in most of the screens similar to the 'OAuth Client Credentials' screen. |
| **1.4.2 Audio Control** (Level A)<br>Also applies to:<br>• Revised Section 508<br>  ○ 501 (Web)(Software)<br>  ○ 504.2 (Authoring Tool)<br>  ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Not Applicable | • The criterion is not relevant to the product. |
| **2.1.1 Keyboard** (Level A)<br>Also applies to:<br>• Revised Section 508<br>  ○ 501 (Web)(Software)<br>  ○ 504.2 (Authoring Tool)<br>  ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Partially Supports | • Selecting a Pipeline Project from the List of Pipelines cannot be activated using keyboard<br>• The X close button is not keyboard accessible. |
| **2.1.2 No Keyboard Trap** (Level A)<br>Also applies to:<br>• Revised Section 508<br>  ○ 501 (Web)(Software)<br>  ○ 504.2 (Authoring Tool)<br>  ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Partially Supports | • The Email Input field in Automation Ops creates a keyboard trap, preventing further keyboard navigation. |
| **2.1.4 Character Key Shortcuts** (Level A 2.1 only)<br>Also applies to:<br>• EN 301 549 | Web: Not Applicable | • The criterion is not relevant to the product. |
| **2.2.1 Timing Adjustable** (Level A)<br>Also applies to:<br>• Revised Section 508<br>  ○ 501 (Web)(Software)<br>  ○ 504.2 (Authoring Tool)<br>  ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • A user can turn off, adjust, or extend the time limit. |
| **2.2.2 Pause, Stop, Hide** (Level A)<br>Also applies to:<br>• Revised Section 508<br>  ○ 501 (Web)(Software)<br>  ○ 504.2 (Authoring Tool)<br>  ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • For any moving, blinking or scrolling information, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and for any auto-updating information, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential. |
| **2.3.1 Three Flashes or Below Threshold** (Level A)<br>Also applies to:<br>• Revised Section 508<br><br>  ○ 501 (Web)(Software)<br><br>  ○ 504.2 (Authoring Tool)<br><br>  ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Not Applicable | • The criterion is not relevant to the product. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.4.1 Bypass Blocks** (Level A)<br><br>Also applies to:<br>• Revised Section 508<br>  ○ 501 (Web)(Software)<br>  ○ 504.2 (Authoring Tool)<br>  ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • A mechanism is available to bypass blocks of content that are repeated on multiple web pages. |
| **2.4.2 Page Titled** (Level A)<br><br>Also applies to:<br>• Revised Section 508<br>  ○ 501 (Web)(Software)<br>  ○ 504.2 (Authoring Tool)<br>  ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • Web pages have titles that describe topic or purpose. |
| **2.4.3 Focus Order** (Level A)<br><br>Also applies to:<br>• Revised Section 508<br>  ○ 501 (Web)(Software)<br>  ○ 504.2 (Authoring Tool)<br>  ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • Focusable components receive focus in an order that preserves meaning and operability. |
| **2.4.4 Link Purpose (In Context)** (Level A)<br><br>Also applies to:<br>• Revised Section 508<br>  ○ 501 (Web)(Software)<br>  ○ 504.2 (Authoring Tool)<br>  ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context. |
| **2.5.1 Pointer Gestures** (Level A 2.1 only)<br><br>Also applies to:<br>• EN 301 549 | Web: Not Applicable | • The criterion is not relevant to the product. |
| **2.5.2 Pointer Cancellation** (Level A 2.1 only)<br>Also applies to:<br>• EN 301 549 | Web: Supports | • All functionality that can be operated using a single pointer either has no down event, the ability to abort or undo, up reversal, or is essential. |
| **2.5.3 Label in Name** (Level A 2.1 only)<br>Also applies to:<br>• EN 301 549 | Web: Partially Supports | • My Account Radio Button does not have accessible name<br>• Workflow Analyzer Rules Location field does not have accessible name. |
| **2.5.4 Motion Actuation** (Level A 2.1 only)<br>Also applies to:<br>• EN 301 549 | Web: Not Applicable | • The criterion is not relevant to the product. |
| **3.1.1 Language of Page** (Level A)<br><br>Also applies to:<br>• Revised Section 508<br>  ○ 501 (Web)(Software)<br>  ○ 504.2 (Authoring Tool)<br>  ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • The default human language of each web page can be programmatically determined. |
| **3.2.1 On Focus** (Level A)<br><br>Also applies to:<br>• Revised Section 508<br>  ○ 501 (Web)(Software)<br>  ○ 504.2 (Authoring Tool)<br>  ○ 602.3 (Support Docs) | Web: Supports | • When any component receives focus, it does not initiate a change of context. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • EN 301 549 | | |
| **3.2.2 On Input** (Level A)<br>Also applies to:<br>• Revised Section 508<br>  o 501 (Web)(Software)<br>  o 504.2 (Authoring Tool)<br>  o 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component. |
| **3.2.6 Consistent Help** (Level A 2.2 only)<br>Does not apply to:<br>• Revised Section 508<br>• EN 301 549 | Web: Supports | • There is consistent help across all product pages and screens. |
| **3.3.1 Error Identification** (Level A)<br>Also applies to:<br>• Revised Section 508<br>  o 501 (Web)(Software)<br>  o 504.2 (Authoring Tool)<br>  o 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text. |
| **3.3.2 Labels or Instructions** (Level A)<br>Also applies to:<br>• Revised Section 508<br>  o 501 (Web)(Software)<br>  o 504.2 (Authoring Tool)<br>  o 602.3 (Support Docs)<br>• EN 301 549 | Web: Partially Supports | • 'Resize' instructions are missing for the screen reader in the 'Delete after test for integration service' screen. |
| **3.3.7 Redundant Help** (Level A 2.2 only)<br>Does not apply to:<br>• Revised Section 508<br>• EN 301 549 | Web: Supports | • Multi-step processes are easy to complete. |
| **4.1.1 Parsing** (Level A)<br>Also applies to:<br>• Revised Section 508<br>  o 501 (Web)(Software)<br>  o 504.2 (Authoring Tool)<br>  o 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. |
| **4.1.2 Name, Role, Value** (Level A)<br>• Revised Section 508<br>  o 501 (Web)(Software)<br>  o 504.2 (Authoring Tool)<br>  o 602.3 (Support Docs)<br>• EN 301 549 | Web: Partially Supports | • The expand/collapse state is missing for the 'columns' button in the 'Delete after test for integration service' screen.<br>• The selected/not selected state for the checkboxes is not exposed to the screen reader users in the 'Delete after test for integration service' screen.<br>• The "Connectors and Adobe PDF Services" is missing the breadcrumb region in most of the screens similar to the "Adobe PDF service" screen.<br>• The role option is incorrectly provided for the checkbox controls in the 'Delete after test for integration service' screen.<br>• The "Connectors and Adobe PDF Services" are missing the link role in most of the screens similar to the "Adobe PDF service" screen<br>• The input elements such as combo-boxes, checkboxes, and input fields in Policies > Settings are missing programmatic labels for screen readers.<br>• The tooltip content is inaccessible to screen readers in the 'Edit existing AI Trust Layer Policy' screen. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| | | • Elements must only use supported ARIA attributes to the 'help(?)' button in the 'Edit existing AI Trust Layer Policy' screen.<br>• The "Solution management screen" step is missing the aria-current="step" attribute.<br>• There is no instruction or programmatic description for keyboard users to resize columns.<br>• When a status message appears for an error or to refresh content, focus should move to the revealed content so a user is aware and can interact with the status message. Currently, focus is not moved to the status message. |

# Table 2: Success Criteria, Level AA

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.4 Captions (Live)** (Level AA)<br>Also applies to:<br>• Revised Section 508<br>  o 501 (Web)(Software)<br>  o 504.2 (Authoring Tool)<br>  o 602.3 (Support Docs)<br>• EN 301 549 | Web: Not Applicable | • The criterion is not relevant to the product. |
| **1.2.5 Audio Description (Prerecorded)**(Level AA)<br>Also applies to:<br>• Revised Section 508<br>  o 501 (Web)(Software)<br>  o 504.2 (Authoring Tool)<br>  o 602.3 (Support Docs)<br>• EN 301 549 | Web: Not Applicable | • The criterion is not relevant to the product. |
| **1.3.4 Orientation** (Level AA 2.1 only)<br>Also applies to:<br>• EN 301 549 | Web: Supports | • Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential. |
| **1.3.5 Identify Input Purpose** (Level AA 2.1 only)<br>Also applies to:<br>• EN 301 549 | Web: Not Applicable | • The criterion is not relevant to the product. |
| **1.4.3 Contrast (Minimum)** (Level AA)<br>Also applies to:<br>• Revised Section 508<br>  o 501 (Web)(Software)<br>  o 504.2 (Authoring Tool)<br>  o 602.3 (Support Docs)<br>• EN 301 549 | Web: Partially Supports | • The button "https://alpha.uipath.com/provisioning_/callback" does not meet the contrast ratio of 4.5:1 in the focus state on the 'OAuth Client Credentials' screen. |
| **1.4.4 Resize text** (Level AA)<br>Also applies to:<br>• Revised Section 508<br>  o 501 (Web)(Software)<br>  o 504.2 (Authoring Tool)<br>  o 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • All text can be resized using the browser functionality up to 200 percent without loss of content or functionality. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.4.5 Images of Text** (Level AA)<br>Also applies to:<br>• Revised Section 508<br>  o 501 (Web)(Software)<br>  o 504.2 (Authoring Tool)<br>  o 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • Text is used to convey information rather than images of text except for when a particular presentation of text is essential. |
| **1.4.10 Reflow** (Level AA 2.1 only)<br>Also applies to:<br>• EN 301 549 | Web: Does Not Support | • When the screen size is zoomed up to 400%, content does not reflow without loss of functionality or content. |
| **1.4.11 Non-text Contrast** (Level AA 2.1 only)<br>Also applies to:<br>• EN 301 549 | Web: Supports | • The visual presentation of user interface component and graphical objects have a contrast ratio of at least 3:1 against adjacent color(s). |
| **1.4.12 Text Spacing** (Level AA 2.1 only)<br>Also applies to:<br>• EN 301 549 | Web: Supports | • Text spacing does not result in loss of content or functionality. |
| **1.4.13 Content on Hover or Focus** (Level AA 2.1 only)<br>Also applies to:<br>• EN 301 549 | Web: Partially Supports | • Content that appears on mouse hover/focus as tooltips cannot dismiss the tooltip with the 'Esc' key in the 'Delete after test for integration service' screen.<br>• The tooltip content with the 'ESC' key in the 'Edit existing AI Trust Layer Policy' screen is not dismissible. |
| **2.4.5 Multiple Ways** (Level AA)<br>Also applies to:<br>• Revised Section 508<br>  o 501 (Web)(Software)<br>  o 504.2 (Authoring Tool)<br>  o 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • More than one way is available to locate a web page within a set of web pages except where the web Page is the result of, or a step in, a process. |
| **2.4.6 Headings and Labels** (Level AA)<br>Also applies to:<br>• Revised Section 508<br>  o 501 (Web)(Software)<br>  o 504.2 (Authoring Tool)<br>  o 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • Headings and labels describe topic or purpose. |
| **2.4.7 Focus Visible** (Level AA)<br>Also applies to:<br>• Revised Section 508<br>  o 501 (Web)(Software)<br>  o 504.2 (Authoring Tool)<br>  o 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible. |
| **2.4.11 Focus Not Obscured (Minimum)** (Level AA 2.2 only)<br>Does not apply to:<br>• Revised Section 508<br>• EN 301 549 | Web: Supports | • Focus is not obscured throughout the pages and screens of the products, as it meets the minimum contrast level. |
| **2.5.7 Dragging Movements** (Level AA 2.2 only)<br>Does not apply to:<br>• Revised Section 508<br>• EN 301 549 | Web: Partially Supports | • The 'Resize' control of the headers does not have single-pointer, single-touch functionality in the 'Delete after test for integration service' screen. |
| **2.5.8 Target Size (Minimum)** (Level AA 2.2 only)<br>Does not apply to:<br>• Revised Section 508<br>• EN 301 549 | Web: Supports | • Throughout the product the targets meet a minimum size or have sufficient spacing around them. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.1.2 Language of Parts** (Level AA)<br><br>Also applies to:<br>• Revised Section 508<br> ○ 501 (Web)(Software)<br> ○ 504.2 (Authoring Tool)<br> ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Partially Supports | • Globally, the language of parts of a page that differ from main page language do not have lang attributes. Note: There is no technical way to control or determine what values are inputted in the fields by various users, therefore there is no method available to make such language parts programmatically determinable. |
| **3.2.3 Consistent Navigation** (Level AA)<br><br>Also applies to:<br>Revised Section 508<br> ○ 501 (Web)(Software)<br> ○ 504.2 (Authoring Tool)<br> ○ 602.3 (Support Docs) | Web: Supports | • Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user. |
| **3.2.4 Consistent Identification** (Level AA)<br><br>Also applies to:<br>• Revised Section 508<br> ○ 501 (Web)(Software)<br> ○ 504.2 (Authoring Tool)<br> ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • Components that have the same functionality within a set of web pages are identified consistently. |
| **3.3.3 Error Suggestion** (Level AA)<br><br>Also applies to:<br>• Revised Section 508<br> ○ 501 (Web)(Software)<br> ○ 504.2 (Authoring Tool)<br> ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Supports | • If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content. |
| **3.3.4 Error Prevention (Legal, Financial, Data)** (Level AA)<br><br>Also applies to:<br>• Revised Section 508<br> ○ 501 (Web)(Software)<br> ○ 504.2 (Authoring Tool)<br> ○ 602.3 (Support Docs)<br>• EN 301 549 | Web: Not Applicable | • The criterion is not relevant to the product. |
| **3.3.8 Accessible Authentication (Minimum)** (Level AA 2.2 only)<br>Does not apply to:<br>• Revised Section 508<br>• EN 301 549 | Web: Supports | • Accessible Authentication is supported by the product, users don't need to solve, recall, or transcribe something to log in. |
| **4.1.3 Status Messages** (Level AA 2.1 only)<br>Also applies to:<br>• EN 301 549 | Web: Supports | • In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus. |

# Table 3: Success Criteria, Level AAA

Notes: The product has not been evaluated for WCAG 2.2 Level AAA conformance.

# Revised Section 508 Report

## Chapter 3: [Functional Performance Criteria](#) (FPC)

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.1 Without Vision | Partially Supports | See WCAG: 1.1.1, 1.3.1, 1.3.2, 1.4.1, 2.1.1, 2.1.2, 4.1.2 |
| 302.2 With Limited Vision | Partially Supports | See WCAG: 1.3.1, 1.4.3, 2.1.1, 3.3.2, 4.1.2 |
| 302.3 Without Perception of Color | Supports | |
| 302.4 Without Hearing | Supports | |
| 302.5 With Limited Hearing | Supports | |
| 302.6 Without Speech | Supports | |
| 302.7 With Limited Manipulation | Partially Supports | See WCAG: 4.1.2 |
| 302.8 With Limited Reach and Strength | Supports | |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | See WCAG: 1.3.1, 4.1.2 |

## Chapter 4: [Hardware](#)

Notes: The product is a web/software application and is not subject to the requirements of this section.

## Chapter 5: [Software](#)

Notes: The product is a web application and is not subject to the requirements of this section.

## Chapter 6: [Support Documentation and Services](#)

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| ***601.1 Scope*** | *Heading cell – no response required* | *Heading cell – no response required* |
| ***[602 Support Documentation](#)*** | *Heading cell – no response required* | *Heading cell – no response required* |
| 602.2 Accessibility and Compatibility Features | Supports | UiPath provides electronic versions of all product support documentation, offering all users information on how to install and use each product. If needed, end-users with diverse abilities can request additional product support documentation by contacting: accessibility@uipath.com. |
| 602.3 Electronic Support Documentation | *See WCAG 2.x section* | *See information in WCAG 2.x section.* |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports | All necessary documentation for the product is provided electronically. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **_603 Support Services_** | _Heading cell – no response required_ | _Heading cell – no response required_ |
| 603.2 Information on Accessibility and Compatibility Features | Supports | End-users with diverse abilities can request additional information about UiPath products by contacting: accessibility@uipath.com. |
| 603.3 Accommodation of Communication Needs | Not Evaluated | The flows of opening support tickets via Customer Portal and via our website have not yet been tested against accessibility requirements.<br><br>UiPath customers can reach out for assistance with conformance documentation and accessibility support via accessibility@uipath.com. |

# Legal Disclaimer (Company)

These results reflect sample accessibility testing for a set of critical user paths. Not every element was evaluated for accessibility.